

# Whole Child Model (WCM) & California Children Service (CCS) Program Quick Reference Guide



<b>CCS Information</b>	
<b>Program Implementation Effective Date</b>	<ul style="list-style-type: none"> <li>July 1, 2018-CenCal Health will begin administering authorizations, claims payment and case management for CenCal Health CCS eligible children</li> </ul>
<b>What is California Children Services (CCS)</b>	<ul style="list-style-type: none"> <li>A statewide program providing coverage for children under age 21 with a CCS eligible medical condition for the following services:               <ul style="list-style-type: none"> <li>Medical and Behavioral Treatment</li> <li>Diagnostic Services</li> <li>Medical Case Management</li> <li>Physical and Occupational Therapy Services</li> </ul> </li> </ul>
<b>What is Whole Child Model (WCM)</b>	<ul style="list-style-type: none"> <li>Authorized under Senate Bill 586 in September 2016. WCM is to designate CenCal Health to incorporate the CCS Program for CenCal Health eligible children:               <ul style="list-style-type: none"> <li>Addresses a full scope of health care needs</li> <li>Single point of care coordination</li> <li>Primary Care and Preventive Services</li> <li>Specialty Health</li> <li>Mental Health</li> <li>Provide continued access to care and Improved Health outcomes</li> </ul> </li> </ul>
<b>Who determines Eligibility</b>	<ul style="list-style-type: none"> <li>CCS eligibility is determined by the County in which the CCS child resides.</li> <li>Eligibility determination will remain the responsibility of the County after implementation of the WCM</li> </ul>
<b>How can I panel my Provider</b>	<ul style="list-style-type: none"> <li>Provider paneling instructions can be found at:               <ul style="list-style-type: none"> <li><a href="http://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx">http://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx</a></li> </ul> </li> </ul>
<b>Authorizations</b>	<ul style="list-style-type: none"> <li>CenCal Health will review (Referral Authorization Forms (RAF) and Treatment Authorization Forms (TAR) to determine authorization for CCS eligible members on or after July 1, 2018</li> <li>SARs will no longer be issued for CenCal Health CCS eligible members for dates of service on or after July 1, 2018</li> <li>Authorization assistance, please call CenCal Health's UM Department at (805) 562-1082</li> </ul>
<b>Pharmacy Services</b>	<ul style="list-style-type: none"> <li>Medical Request Forms (MRF) will be required for Medications not on the approved Formulary</li> <li>CenCal Health Formulary <a href="https://www.cencalhealth.org/providers/pharmacy/formulary/">https://www.cencalhealth.org/providers/pharmacy/formulary/</a></li> <li>Members exceeding their pharmacy allowable can be approved by contacting CenCal Health's Pharmacy Department at (805) 562-1080</li> </ul>
<b>Case Management Services</b>	<ul style="list-style-type: none"> <li>CenCal Health's Pediatric Team can help assist with complex case management, provide coordination of care, and develop individualized Care Plans and Case Consultations.</li> <li>Case Management assistance, please call (805) 562-1082</li> </ul>
<b>Transportation Services</b>	<ul style="list-style-type: none"> <li>Transportation services are provided through CenCal Health's Transportation Vendor, Ventura Transit System (VTS)</li> <li>Contact VTS at (805) 681-9900 to schedule a transportation</li> </ul>
<b>Billing and Payment</b>	<ul style="list-style-type: none"> <li>CenCal Health will receive and process claims for all CenCal Health CCS Eligible members (Santa Barbara Health Initiative (SBHI) &amp; San Luis Obispo Health Initiative (SLOHI)</li> <li>Contact CenCal Health's Claims Department at (805) 562-1083</li> </ul>