

PROVIDER BULLETIN

A PUBLICATION FOR OUR PROVIDERS FROM CENCAL HEALTH

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cencalhealth.org/providers

PROVIDER NEWS

Get Electronic Payments Weekly

Effective July 1, 2020, CenCal Health will be automatically enrolling contracted providers into Electronic Fund Transfer (EFT) that have already enrolled one or more of their locations into EFT. To all other contracted providers not currently enrolled in EFT, CenCal Health encourages that you enroll by July 1, 2020, to receive faster weekly payments!

How do I enroll?

Contracted Provider Enrollment: Enroll into EFT via the CenCal Health Provider Portal.

Non-Contracted Provider Enrollment: Sign up using the CenCal Health EFT Enrollment Form via the Provider Claims section of our website at cencalhealth.org/providers/claims/ and click on the Electronic Fund Transfer tab, or e-mail eft@cencalhealth.org for a copy.

Visit the CenCal Health website at cencalhealth.org/providers/claims/ and reference the 'EFT' tab for more details. Contracted providers can also contact the Provider Services department at (805) 562-1676 or psrgroup@cencalhealth.org for assistance with enrollment.



Effective July 1, 2020: All Optical Lenses Must Be Fabricated by PIA

Effective July 1, 2020, all optical lenses covered by a member's CenCal Health insurance must be fabricated by the Prison Industry Authority (PIA). To sign up with PIA and to create an online account to submit optical orders, please visit their quick and easy enrollment page at: optical.pia.ca.gov/pool/login.aspx.

For further questions regarding this benefit, please contact your Provider Services Representative at psrgroup@cencalhealth.org.

PROVIDER TRAINING

Join Our Blood Pressure Monitoring Webinars

CenCal Health has collaborated with the American Heart Association to provide an informative web based training series regarding blood pressure monitoring.

This training program will cover a practical, evidence-based approach to improving blood pressure control for your patients by focusing equally on three critical areas: Measuring Accurately, Acting Rapidly, and Partnering with Patients, also known as MAP. CenCal Health will be hosting three free webinars from 10 a.m. – 11 a.m.

- Session 1 - Measuring Accurately - Wednesday, June 24, 2020
- Session 2 - Acting Rapidly - Tuesday, June 30, 2020
- Session 3 - Partnering with Patients - Tuesday, July 7, 2020



Basic Provider Orientation Training on July 9, 2020

On July 9, 2020, CenCal Health will be hosting a live Basic Training webinar from 10:30 a.m. – 11:30 a.m. The information provided is perfect for all new providers or office staff that would benefit from an overview of CenCal Health's history, member eligibility, language interpreter services, and how to refer a member for transportation and mental health services.

To RSVP for any of these upcoming events, go to the Provider Training & Resources page online now and reserve your seat!

cencalhealth.org/providers/provider-training-resources/

PROVIDER NEWS

Complete ACEs Aware Training by July 1, 2020

The ACEs Aware initiative is a statewide effort to screen children/adults in primary care settings, and to treat the impact of toxic stress with trauma-informed care. Effective July 1, 2020, CenCal Health providers must complete the certified ACEs Aware Training and must attest to completing the certified ACEs training on the DHCS website.

CenCal Health will reimburse trained and self-attesting providers for the annual ACEs screening tool of members under the age of 21, and once per lifetime for members ages 21 to 65.

If you are interested in adding this service to your practice, please attend the ACEs Aware training at training.acesaware.org/becoming_aces_aware and attest to completing the training for trauma and trauma-informed care at medi-cal.ca.gov/TSTA/TSTAattest.aspx. For more information, please visit www.acesaware.org.

HEALTH PROMOTION UPDATE

NEW 2020 Preventive Health Guidelines

CenCal Health covers and ensures that members have access to all preventive services for adult and pediatric members as recommended by:

- U.S. Preventive Services Task Force (USPSTF) A&B Recommendations for Normal Risk Adults
- American Academy of Pediatrics (AAP) Bright Futures Periodicity Schedule
- Centers for Disease Control (CDC) Recommended Immunization Schedule for Adults, Children, and Adolescents

The 2020 updates to these Preventive Guideline periodicity schedules and recommendations, which include new immunization guidelines for HPV and Td/Tdap, clarification on shared decision-making recommendations, and more, are available to view on our website at: cencalhealth.org/providers/quality-of-care/preventive-health-guidelines/ Hardcopies are also available upon request at healthed@cencalhealth.org.

Member Education: The recommendations from these professional organizations are summarized in CenCal Health's 'Preventive Health Guidelines' member handout, which is included annually in the member newsletter and distributed to all new health plan members.

PHARMACY UPDATES

CenCal Health to Add TAR Requirements to 23 PADs

CenCal Health is committed to providing our members with access to high-quality healthcare. To ensure our members receive quality care, we will implement updates to the review and approval processes of certain Physician-Administered-Drugs (PADs).

Effective July 1, 2020, CenCal Health will be adding treatment authorization request (TAR) requirements to 23 PADs processed on the medical benefit. CenCal Health will review your TAR for the following physician administered drugs:

HCP CODE	DRUG DESCRIPTION
J0490	INJECTION, BELIMUMAB, 10 MG
J0596	INJECTION, C1 ESTERASE INHIBITOR (RECOMBINANT), RUCONEST, 10 UNITS
J0597	INJECTION, C-1 ESTERASE INHIBITOR (HUMAN), BERINERT, 10 UNITS
J0598	INJECTION, C1 ESTERASE INHIBITOR (HUMAN), 10 UNITS
J0641	INJECTION, LEVOLEUCOVORIN, NOT OTHERWISE SPECIFIED, 0.5 mg
J0642	INJECTION, LEVOLEUCOVORIN (KHAPZORY), 0.5 mg
J1290	INJECTION, ECALLANTIDE, 1 MG
J2323	INJECTION NATALIZUMAB, 1 MG
J2350	INJECTION, OCRELIZUMAB, 1 MG
J2505	INJECTION, PEGFILGRASTIM 6 MG
J2507	INJECTION, PEGLOTICASE, 1 MG
J3357	INJECTION, USTEKINUMAB, FOR SUBCUTANEOUS INJECTION, 1 MG
J9043	INJECTION, CABAZITAXEL, 1 MG
J9047	INJECTION, CARFILZOMIB, 1 MG
J9055	INJECTION, CETUXIMAB, 10MG (ERBITUX)
J9119	INJECTION, CEMIPIMAB-RWLC, 1 MG
J9179	INJECTION, ERIBULIN MESYLATE, 0.1 MG
J9302	INJECTION, OFATUMUMAB, 10 MG
J9303	INJECTION, PANITUMUMAB 10 MG
J9305	INJECTION, PEMETREXED, 10 MG
J9306	INJECTION, PERTUZUMAB, 1 MG
J9355	INJECTION, TRASTUZUMAB, EXCLUDES BIOSIMILAR, 10 mg
J9356	INJECTION, TRASTUZUMAB, 10 MG AND HYALURONIDASE-OYSK

Completing treatment authorization requests will help expedite claims processing. If you do not obtain approval, your claims may be delayed or denied until we receive the information needed to establish medical necessity. Due to low utilization of the above medications, the impact to the provider network will be low.

If you have questions or need additional information, please contact the Pharmacy department at (805) 562-1080.

PROVIDER NEWS

Learn about CenCal Health's SLO Safety Net Tour in Our 2019 Community Report

Interested in learning more about CenCal Health's first-ever San Luis Obispo Health Safety Net Tour? Visit our 2019 Community Report at CenCal2019.org to understand what individuals enrolled in Medi-Cal experience as they navigate the health care system.





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Local. Quality. Healthcare

4050 Calle Real
Santa Barbara, CA 93110

*Monthly
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CLINICAL CORNER

National HIV Testing Day

June 27 is National HIV Testing Day. Take the time to know your patient's status, encourage patients to test for HIV, and explain how to access care and treatment for patients who need it.

This is also an excellent opportunity to discuss other sexually transmitted infections (STIs) and your patient's risk factors. Given the significant increase of STIs in California over the past six years, this is a critical conversation to have with your patients to assess their need for testing. Getting your patients tested is the first step to treatment and transmission reduction.

For more information on National HIV Testing day, you can go to hiv.gov/events/awareness-days/hiv-testing-day.

For more information and resources on HIV & STIs in California, you can go to cdph.ca.gov/Programs/CID/DCDC/Pages/STD.aspx.