



CenCalHEALTH[®]
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ECM Provider Roundtable Collaboration Meeting

Thursday, May 12, 2022
1:00 p.m. – 3:00 p.m.

Roundtable Agenda

- Potential ECM Members
- Data Sharing
- Credentialing Information
- Open Conversations

Potential ECM Members

CenCal Health's first three (3) Populations of Focus Member Numbers based on March data

(1) Individuals Experiencing Homelessness (2) Adult High Utilizers (3) Adults with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD)

Please note that these numbers are total members and do not represent the number of members who may agree or be accepted in the program. In addition, the PCP totals reflect total members assigned to those PCPs and may not represent their actual capacity to accept all those members which would then increase the non PCP totals noted.

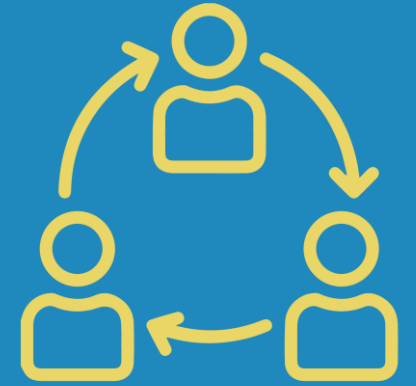
Santa Barbara County

Provider Type	POF Coverage	Member Total
PCP Totals	POF 1 & 2	1,012
Non PCP Totals	POF 1 & 2	167
County Mental Health Totals	POF 3	511
Total	POFs 1, 2, 3	1,690

San Luis Obispo County

Provider Type	POF Coverage	Member Total
PCP Totals	POF 1 & 2	632
Non PCP Totals	POF 1 & 2	109
County Mental Health Totals	POF 3	282
Total	POFs 1, 2, 3	1,023

Data Sharing



Initial Outreach Tracker & Return Transmission File:

1. How familiar are you with the Data Sharing file requirements by DHCS?
2. You will receive a full Member Information File once a month, with update file as members are assigned weekly. How do you intend to use these files? Separately or will you combine them into one file? Will you load them into your system?
3. Given that CenCal is providing all the PRTF data elements in the Membership Information File (MIF), will you take the MIF and turn it around to CenCal as the PRTF? Or will you be generating a PRTF separately from the MIF?



Data Sharing

Initial Outreach Tracker & Return Transmission File:



4. Depending on how you use the Membership Information File (MIF), do you plan on sending CenCal one consolidated Provider Return Transmission File with all your members, or a separate PRTF for each MIF you received?
5. What format of data file works best for you? Excel spreadsheet or CSV?
6. Can you support data sharing using SFTP or is another method of transmission needed?
7. Will you be able to support the use of file acknowledgements/notifications via SFTP? If not, what method is preferred?



Credentialing Information

Who needs to be credentialed for ECM?

CenCal Health follows NCQA credentialing standards and credentials all licensed, certified and registered providers such as: MDs, DOs, LCSWs, LMFTs, NPs, PAs, etc. CenCal Health does not credential RNs.

How will CenCal Health vet providers who aren't credentialed?

Those providers who are outside the scope of credentialing will go through a vetting process. The vetting process may include but is not limited to a review of the following items: background check, verification of business license, proof of insurance, review of history of liability claims, etc.

Credentialing Specialists will prioritize ECM Providers to expedite timely processing.

Credentialing Application process: Let's get Started!

Credentialing Information (cont.)

For ECM, we will be adapting our Organizational Provider credentialing application, and within that, will be a “mini-roster” where providers will list all ECM staff. Based on this mini-roster, CenCal Health will identify which staff fall under our existing credentialing process. Information provided for all staff will enable us to include them in our monthly screening processes via our vendor, Verisys. Below is a sample (not yet finalized):

Individual ECM Staff -Including Lead Care Managers							
Last, First Name	Title	NPI*	License Type*	Social Security Number	License Number*	Race/ Ethnicity	Offices/Sites Located



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