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# CalAIM Community Supports: Engagement Session

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# Agenda

- Welcome
- Who is CenCal?
- What is CalAIM?
- What are Community Support Services?
- Planned Community Supports for January 2023
- Next Steps
- Q&A



# Medi-Cal Managed Care



**Different counties have different models of Medi-Cal Managed Care.** San Luis Obispo and Santa Barbara are County Organized Health Systems (COHS).



**Managed care plans are a cost-effective use of health care resources** that improve health care access and assure quality of care.



**Medi-Cal Managed Care plans have contracted networks** which emphasize primary and preventive care.



**In COHS counties,** there is only one Medi-Cal Managed Care Plan, and that Plan is locally governed.

# Who is CenCal Health?

**1983**

Founded in 1983  
as Santa Barbara  
Regional Health  
Authority

**2008**

Began serving  
San Luis Obispo  
County in 2008

**TWO**

Exclusive full-scope  
Medi-Cal plan  
in our two  
counties

**1st**

First managed  
care Medi-Cal  
plan of its type  
(COHS)

**220,588**

CenCal Health  
Membership  
*As of July 2022*

Responsible for all  
covered benefits  
except carve-outs:  
Prescription drugs,  
dental care, SED  
behavioral care



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# What is CalAIM

California Advancing and Innovating Medi-Cal (CalAIM) **is a multi-year set of initiatives** developed by the Department of Health Care Services (DHCS).

**CalAIM will improve the quality of life and health outcomes of the Medicaid population in California** by implementing a broad delivery system as well as program and payment reform.





# Primary Goals

## California Advancing and Innovating Medi-Cal



### Identify and manage

member risk and need through whole person care approaches and addressing Social Determinants of Health (SDOH);



### Move Medi-Cal

to a more consistent and seamless system by reducing complexity and increasing flexibility; and



### Improve quality outcomes,

reduce health disparities, and drive delivery system transformation and innovation through value-based initiatives, modernization of systems, and payment reform

# Community Supports (CS) Services

- Builds upon Whole Person Care (WPC) Pilots
- Flexible wrap-around services to be implemented into Population Health Strategies
- Substitutes or avoids other services such as hospital or SNF admission or discharge delay
- No benefits: optional for health plans to offer
- DHCS has provided a list of fourteen (14) pre-approved Community Supports



# DHCS Pre-approved Community Supports (CS) Services

- **Medically Tailored Meals / Medically Supportive Food** *(Live July 2022)*
- **Recuperative Care (Medical Respite)** *(In Process)*
- Short-term Post-Hospitalization Housing
- Respite Services
- Day Habilitation Programs
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (home modifications)
- Asthma Remediation

## **Go Live: 1/1/23**

- Housing Transition Services
- Housing Deposits
- Housing Tenancy & Sustaining Services
- Sobering Centers



# Housing Transition Navigation Services (HTNS)

HTNS acts as a quick and effective pathway to permanent housing through a low-barrier approach.

**HTNS includes:**



**Tenant Screening  
and Housing Assessment**



**Individualized Housing  
Support Plan**



**Securing  
Housing**



**Landlord Education  
and Engagement**

# Housing Deposit Services (HDS)

HDS provides monetary support to assist with identifying, coordinating, securing, or funding one-time services and modifications necessary to enable a person to establish a basic household that does not constitute room and board.

## Services may include:

- Security Deposits
- Support with establishing utilities
- First and last month's rent
- Additional services and/or goods for health and safety



# Housing Tenancy and Sustaining Services (HTSS)

The goal of HTSS is maintaining safe and stable tenancy once housing is secured.

## **These services may include:**

- Early identification and intervention for behaviors that may jeopardize housing
- Education on the role, rights and responsibilities of tenants and landlords
- Developing and maintain relationships for successful tenancy
- Assistance in resolving disputes with landlords/neighbors to reduce possible eviction

# Sobering Center Services (SCS)

SCS provide an alternative destination for CenCal Health Members who are found to be publicly intoxicated (due to alcohol and/or other drugs) and would otherwise be transported to the emergency department or jail.

## This may include:

- Medical care
- Temporary bed
- Rehydration and food
- Showering and laundry facilities
- Substance use education and counseling
- Coordination of other services that may be beneficial for members



# Next Steps

CenCal Health wishes to engage interested community partners in providing one or more of these Community Supports services.

## Next steps include:

- Individualized meetings to review program specifics and answer questions
- Contracting and credentialing with CenCal Health
- Support and training in preparation for go live

**Your partnership is crucial to our shared success!**





# Interested in learning more?

Contact CenCal Health's Lead Provider Services Representative,  
Dona Lopez

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*Dona Lopez*

# Q&A



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