

CalAIM Community Supports: Engagement Session

Jordan Turetsky Provider Network Officer

August 25, 2022

Agenda

- Welcome
- Who is CenCal?
- What is CalAIM?
- What are Community Support Services?
- Planned Community Supports for January 2023
- Next Steps
- Q&A





Medi-Cal Managed Care



Different counties have different models of Medi-Cal Managed Care. San Luis Obispo and Santa Barbara are County Organized Health Systems (COHS).



Managed care plans are a costeffective use of health care resources that improve health care access and assure quality of care.



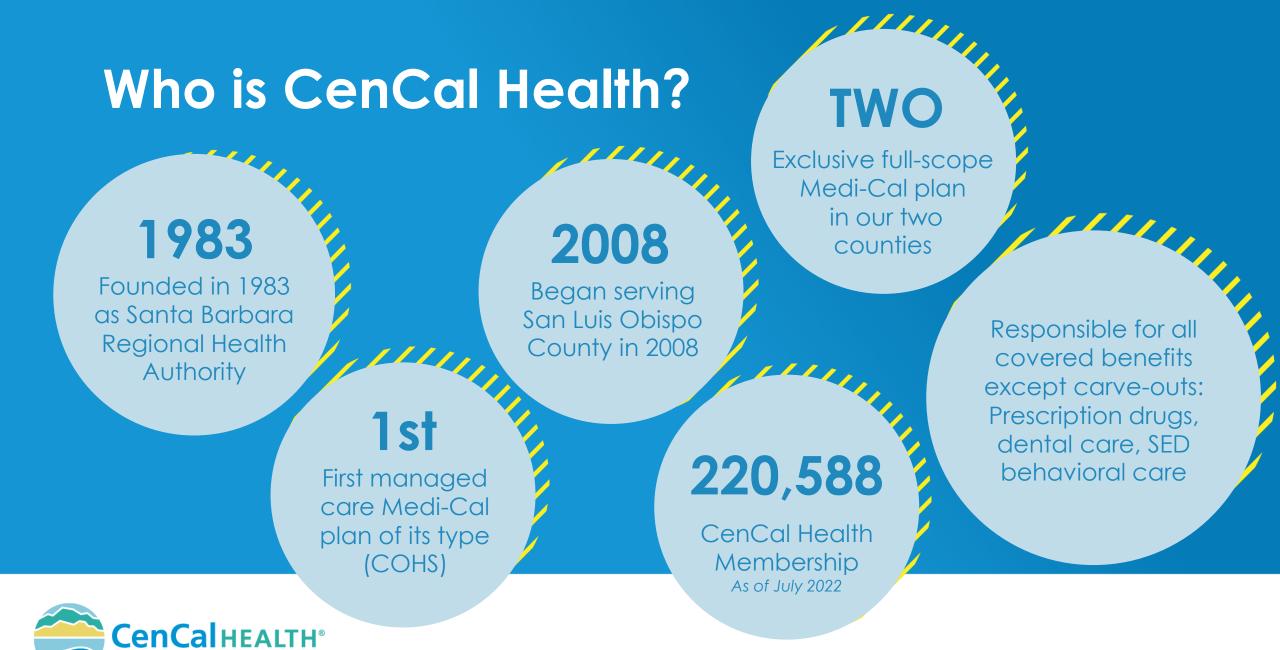
Medi-Cal Managed Care plans have contracted networks which emphasize primary and preventive care.



In COHS counties, there is only one Medi-Cal Managed Care Plan, and that Plan is locally governed.



Covers nearly 11 million Residents of California.



Local. Quality. Healthcare.

What is CalAIM

California Advancing and Innovating Medi-Cal (CalAIM) is a multi-year set of initiatives developed by the Department of Health Care Services (DHCS).

CalAIM will improve the quality of life and health outcomes of the Medicaid population in California by implementing a broad delivery system as well as program and payment reform.





Primary Goals

California Advancing and **Innovating Medi-Cal**



Identify and manage

member risk and need through whole person care approaches and addressing Social Determinants of Health (SDOH);



Move Medi-Cal

to a more consistent and seamless system by reducing complexity and increasing flexibility; and



Improve quality outcomes,

reduce health disparities, and drive delivery system transformation and innovation through value-based initiatives, modernization of systems, and payment reform





Community Supports (CS) Services

- Builds upon Whole Person Care (WPC) Pilots
- Flexible wrap-around services to be implemented into Population Health Strategies
- Substitutes or avoids other services such as hospital or SNF admission or discharge delay
- No benefits: optional for health plans to offer
- DHCS has provided a list of fourteen (14) pre-approved Community Supports





DHCS Pre-approved Community Supports (CS) Services

- Medically Tailored Meals / Medically Supportive Food (Live July 2022)
- Recuperative Care (Medical Respite) (In Process)
- Short-term Post-Hospitalization Housing
- Respite Services
- Day Habilitation Programs
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (home modifications)
- Asthma Remediation



Go Live: 1/1/23

- Housing Transition Services
- Housing Deposits
- Housing Tenancy & Sustaining Services
- Sobering Centers

Housing Transition Navigation Services (HTNS)

HTNS acts as a quick and effective pathway to permanent housing through a low-barrier approach. HTNS includes:



Tenant Screening and Housing Assessment



Individualized Housing Support Plan



Securing Housing Landlord Education

and Engagement



Housing Deposit Services (HDS)

HDS provides monetary support to assist with identifying, coordinating, securing, or funding one-time services and modifications necessary to enable a person to establish a basic household that does not constitute room and board.

Services may include:

- Security Deposits
- Support with establishing utilities
- First and last month's rent
- Additional services and/or goods for health and safety





Housing Tenancy and Sustaining Services (HTSS)

The goal of HTSS is maintaining safe and stable tenancy once housing is secured.

These services may include:

- Early identification and intervention for behaviors that may jeopardize housing
- Education on the role, rights and responsibilities of tenants and landlords
- Developing and maintain relationships for successful tenancy
- Assistance in resolving disputes with landlords/neighbors to reduce possible eviction



Sobering Center Services (SCS)

SCS provide an alternative destination for CenCal Health Members who are found to be publicly intoxicated (due to alcohol and/or other drugs) and would otherwise be transported to the emergency department or jail.

This may include:

- Medical care
- Temporary bed
- Rehydration and food
- Showering and laundry facilities
- Substance use education and counseling
- Coordination of other services that may be beneficial for members





Next Steps

CenCal Health wishes to engage interested community partners in providing one or more of these Community Supports services.

Next steps include:

- Individualized meetings to review program specifics and answer questions
- Contracting and credentialing with CenCal Health
- Support and training in preparation for go live

Your partnership is crucial to our shared success!

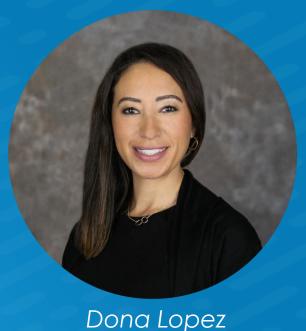


Interested in learning more?

Contact CenCal Health's Lead Provider Services Representative, Dona Lopez

Phone: (805) 685-9525 ext. 1069

Email: <u>dlopez@cencalhealth.org</u>





Individualized provider meetings to begin September 2022





