

Housing Tenancy and Sustaining Services Quick Reference Guide

What are Housing Tenancy and Sustaining Services?

Housing Tenancy and Sustaining Services provide tenancy and sustaining services to CenCal Health members, with a goal of maintaining safe and stable tenancy once housing is secured, by offering the following services:

1. Education on the roles, rights, and responsibilities of the tenant and landlord.
2. Coaching on developing key relationships with landlords/property managers with a goal of fostering successful tenancy and providing independent living life skills.
3. Developing a housing support crisis plan that includes prevention and early intervention services when housing is at risk of being jeopardized.
4. Assisting with lease compliance and annual housing recertification process.
5. Assisting with benefits advocacy, including assistance with Supplemental Security Income (SSI).
6. Health and safety visits, including unit habitability inspections.



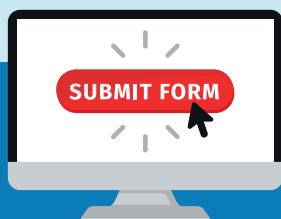
Who is eligible?

CenCal Health members who:

- Are prioritized for a permanent supportive housing unit or rental subsidy resource through the local homeless Coordinated Entry System or similar system.
- Meet the Housing and Urban Development (HUD) defined in Section 91.5 of Title 24 of the Code of Federal Regulations.
- Are determined to be at risk of experiencing homelessness are eligible to receive Housing Transition Navigation services if they have significant barriers to housing stability and meet at least one of the following criteria:
 - Have one or more serious chronic conditions.
 - Have a serious mental illness (SMI).
 - Are at risk of institutionalization or overdose or are requiring residential services because of a substance use disorder.
 - Have a serious emotional disturbance.
 - Are receiving enhanced care management (ECM).
 - Are a Transition-Age Youth with a significant barrier to housing stability or who have been victims of trafficking or domestic violence.

Required Documentation

- Housing Tenancy and Sustaining Services Information and Referral Form
<https://qrco.de/HTTSinfoandform>
- Individualized Housing Support Plan
<https://qrco.de/IHSPform>
- Case or care plan (*if applicable*)
- Any relevant documentation to support request, (*if applicable*)



How to submit for authorization for Housing Tenancy & Sustaining Services

Providers will submit a Treatment Authorization Form (TAR 50-1) attaching the Housing Tenancy and Sustaining Services Information and Referral form.

The forms can be sent to CenCal Health through the Provider Portal, by fax at (805) 681-3039, or by using the Community Supports secure link, which can be requested by calling the Community Supports Unit at (805) 562-1698.

Unit of service: One (1)

HCPCS billing code: T2040 with U6 modifier

Quantity: 1-12 (months) based on members needs

Dates of Service: As needed, up to twelve (12) months

For claims & billing please reference the HCPCS codes and units.

Visit our **Provider Directory** for a list of contracted Providers

<https://qrco.de/bdVaAZ>



Link to **Provider FAQs:**

<https://qrco.de/bdKtpT>



For more information please contact the CenCal Health Community Supports Unit.

- (805) 562-1698
- communitysupports@cencalhealth.org
(*if email includes PHI, you must encrypt*).

Fax referrals to (805) 681-3039.

