



CenCalHEALTH®
Local. Quality. Healthcare.



CalAIM Community Steering Committee (CSC)

San Luis Obispo County

April 4, 2023

Our Context and CSC Goals

A shifting Medi-Cal Managed Care and Safety Net Context...

In Medi-Cal...

- Broadening plan responsibility and scope... and more to come
- New and different non-medical benefits
- Increasing accountability for quality *and* equity

In Our Communities...

- Health disparities, member complexity and demographic changes
- Long-term challenges to secure sufficient capacity to meet community needs



Implications for CenCal Health

- Shifting community role from administrator to partner, facilitator and integrator
- A need to build new skillsets and capabilities
- Quality and health outcomes front and center
- Opportunity to prioritize community collaboration to meet our goals

Our Vision for the Community Steering Committee (CSC)

Representation from senior leadership from across the Medi-Cal and safety-net provider spectrum

Space to collaboratively plan and coordinate Medi-Cal programs and responses

A forum to introduce, understand and educate about major Medi-Cal reforms and directions

Areas of initial emphasis:

- Community Supports expansion
- CalAIM Enhanced Care Management implementation
- Health equity / disparities awareness and response

Our Agenda for Today

- 10:00 – 10:15** **Welcome and Introductions**
- 10:15 – 11:00** **Our Community Context and CSC Role/Focus**
- 11:00 – 12:00** **CSC Guidance and Reflections**
- CalAIM Community Supports
- CalAIM Year 1 Reflections/Lessons Learned
- 12:00 – 12:15** **Thank You, Next Steps and Adjourn**



1-Minute Introductions

Name + Organization and Role

CenCal Health Strategic Focus

LOOKING FORWARD IN A CHANGING **ENVIRONMENT**

Considering the Environmental Factors

COVID-19 reshaped workforce & community health environment

Cal-AIM Transformations

- Enhanced Care Management / Community Supports
- Population Health Management

2024 DHCS Contract Requirements

- Transparency, oversight & reporting
- Quality requirements
- Health equity/disparities
- Community engagement requirements

Enrollment & Market Considerations

- Dual-Eligible Special Needs Plans (D-SNP)
- Potential Covered California & Medicare Advantage opportunities
- Uncertain Medi-Cal enrollment future with contradictory forces
- Paying attention to revenue in the future

CenCal Health's 2022 Adopted Vision

As a local health plan, CenCal Health seeks to advocate for what is best for our counties so that the voices of partners, stakeholders and members are heard on issues that are important in our communities.

To be a **trusted leader** in advancing **health equity** so that our communities thrive and achieve optimal health together

Health Equity is the attainment of the highest level of health for all people, where everyone has a fair and just opportunity to attain their optimal health regardless of race, ethnicity, disability, sexual orientation, gender identity, socioeconomic status, geography, preferred language, and other factors that affect access to care and health outcomes.

Key Themes From Strategic Planning Efforts

Expand role to
convener and
facilitator as
opposed to
administrator

Lead in quality
and focus on
equity

Expand role
past Medi-Cal,
towards
coordinating
more services
for additional
members

Integrate well
internally and
strengthen
operations for
the future

Strategic Plan Priorities 2023-2025

Cultivate Community
Partnerships

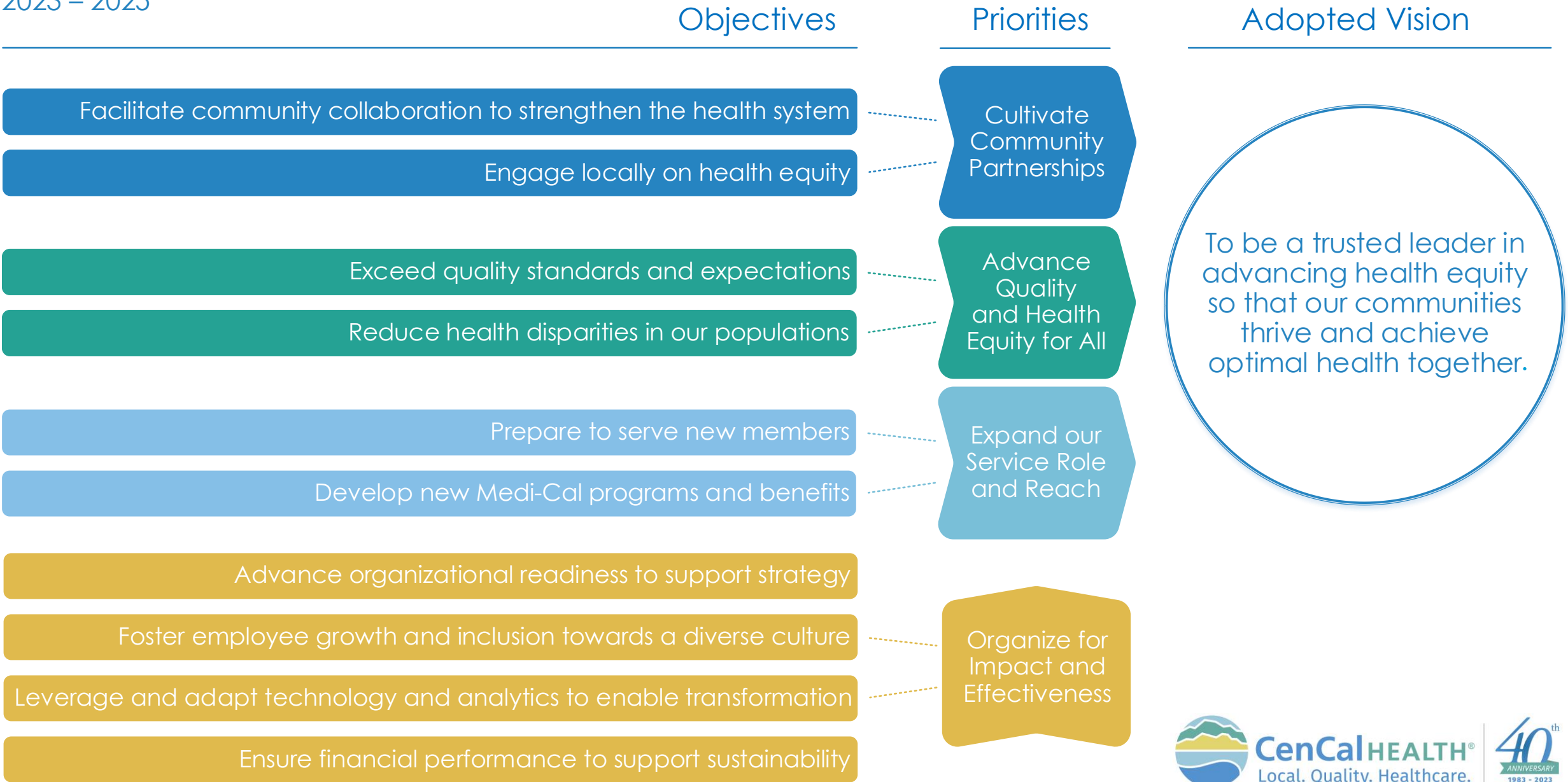
Advance Quality
and Health Equity for All

Expand our Service
Role and Reach

Organize for Impact and Effectiveness

Strategic Plan Framework

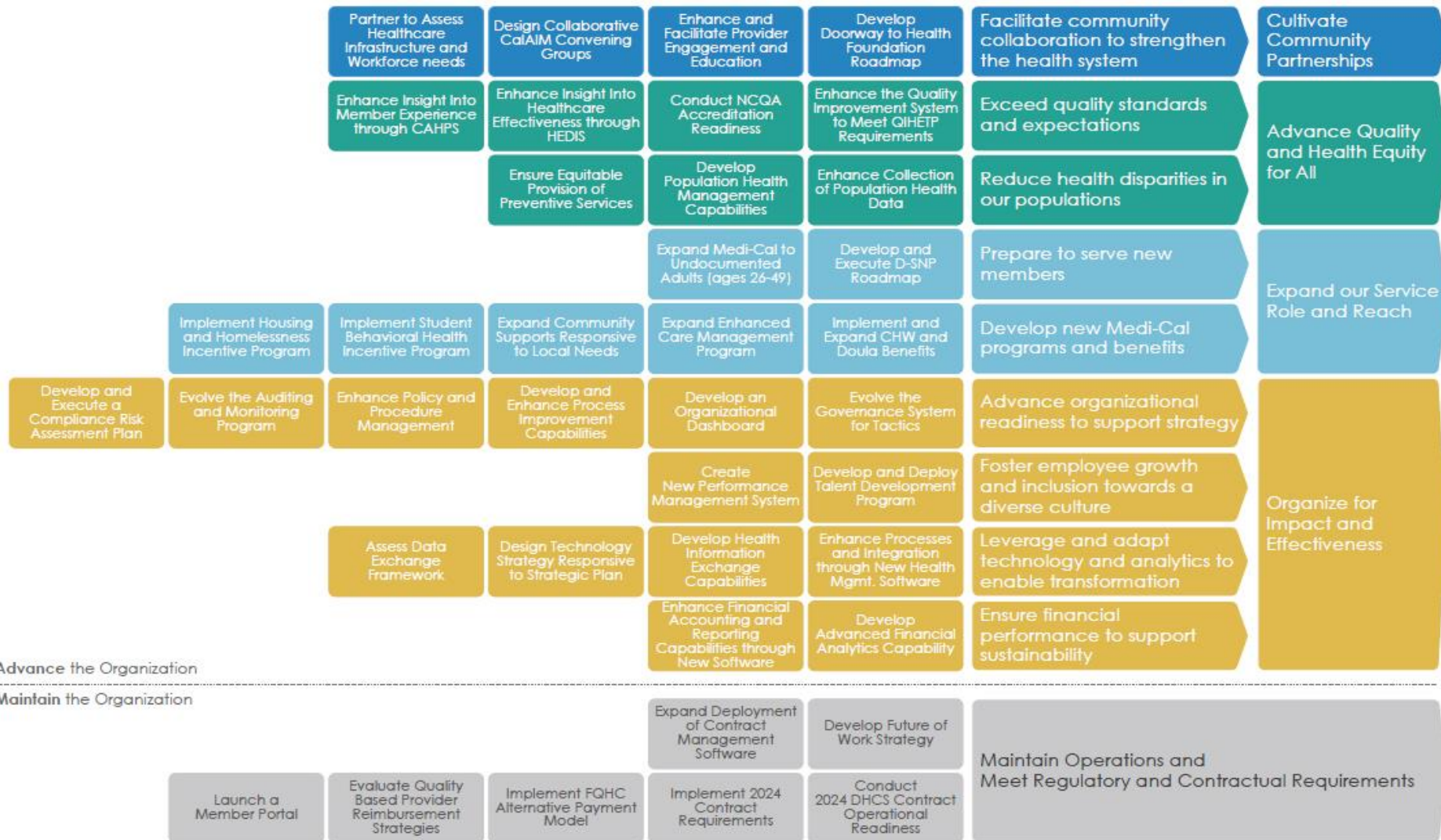
2023 – 2025



Organizational Tactics

Objectives

Priorities



Mission

To improve the health and well-being of the communities we serve by providing access to high quality health services, along with education and outreach, for our membership

Vision

To be a trusted leader in advancing health equity so that our communities thrive and achieve optimal health together

Advance the Organization

Maintain the Organization

VALUES

Compassionate Service

Serving and advocating for all customers with excellence

Collaboration

Coming together to achieve exceptional results

Integrity

Doing the right thing, even and especially when it is hard

Improvement

Continually improving to ensure our growth, success & sustainability

CalAIM & Medi-Cal Transformation

	2022	2023	2024	2025
Initiatives	<ul style="list-style-type: none"> CalAIM Implementation begins Specialty MH Services Criteria BH No Wrong Door PHM Framework 	<ul style="list-style-type: none"> Medi-Cal Expansion & redetermination Data Exchange Project NCQA Mock Survey PHM Implementation QIHETP Implementation 	<ul style="list-style-type: none"> NCQA Accreditation Surveys Integrate UM, PHM, and QIHETP Health Plan & Health Equity Accreditation Implement PHM QCIP Health Equity measure 	
Benefits	<ul style="list-style-type: none"> ECM phase 1 Two Community Supports CHW 	<ul style="list-style-type: none"> ECM Phase 2 & 3 Four CS services Doula Services Dyadic Services 	<ul style="list-style-type: none"> ECM Phase 4 New CS Services 	
Funding		IPP HHIP SBHIP		
Product Line	<ul style="list-style-type: none"> Launch D-SNP in 2026 	<ul style="list-style-type: none"> D-SNP Development 	<ul style="list-style-type: none"> D-SNP Development 	<ul style="list-style-type: none"> Application to CMS to launch D-SNP Submission of Knox-Keene license D-SNP open enrollment begins in Oct

Key Milestones in next 12 months

Prioritization of remaining 8 Community Supports	<ul style="list-style-type: none">• Community Survey• Community Steering Committee survey*• Internal Survey & Data Analysis• Board of Directors Guidance• DHCS approval• Implementation
Data Exchange Implementation	<ul style="list-style-type: none">• RFP for Health Information Exchange platform• Provider Engagement• Community Engagement• Technical Solution
Health Equity Roadmap	<ul style="list-style-type: none">• Incorporate DHCS 2024 Contract requirements• Incorporate NCQA requirements• Assess internal landscape• Explore external collaboration
D-SNP	<ul style="list-style-type: none">• Development of product line
NCQA	<ul style="list-style-type: none">• Prepare for mock survey• Apply for accreditation

Community Supports

Effective January 1, 2023



- Housing Transition Services
- Housing Deposits
- Housing Tenancy & Sustaining Services
- Sobering Centers
- Recuperative Care
- Medically Tailored Meals

Prioritizing new Community Supports for 2024

- Short-Term Post-Hospitalization Housing
- Respite Services
- Day Habilitation Programs
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (Home Modifications)
- Asthma Remediation

Next steps:

July Submission to DHCS for approval
Jan 2024: implementation

Community Supports Exercise

Discussion Questions

1. How would you prioritize the remaining Community Supports for expansion (ranked 1 to 8)?
2. Why? What is the rationale for your top priorities?
3. What questions should CenCal Health address as part of its evaluation?

Instructions

- Using your phone rank your choices using the Menti survey (1=top choice, 8=last choice)
- Using post-its, respond to questions 2 and 3, and place your responses on the wall
- Discuss!

CalAIM Implementation Reflections

1

What are some lessons from the first year of CalAIM implementation that we can apply in the future to promote collaboration and collective impact?

2

Where else do you think the CSC can provide guidance and input on CalAIM or other Medi-Cal transitions to CenCal Health in the future?

Next Steps

Information on Community Steering Committee
& local CalAIM implementation:
cencalhealth.org/calaim

Upcoming Meetings

- July 12, 2023, 10:00am – 12:15 (followed by lunch)
- Oct 3, 2023, 10:00am – 12:15 (followed by lunch)
- Dec 12, 2023, 10:00am – 12:15 (followed by lunch)





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