

## **Doula Provider Onboarding Packet**

Thank you for your interest in joining the CenCal Health provider network. We greatly value your partnership in better serving our community. CenCal Health credentials all Doulas who provide care to our members. Enclosed is a credentialing application and additional documents required to begin the onboarding process. Please complete the packet in its entirety. However, if you have a current and complete CAQH profile, you do not need to fill out the credentialing application portion. Instead, please complete the Addendums and Information Release/Acknowledgement and provide your CAQH identifier below.

If you are	a provider in CAQH, please provide your CAQH #:
The follow	wing must accompany your application:
	Completed Addendums A, B, and D
	Complete 5-year Work History with dates in MM/YYYY – MM/YYYY format (Include a brief explanation for any gaps 6 months or longer)
	Copy of Professional Liability coverage (if carried, not required)
	Signed and dated Information Release/Acknowledgement
	Signed and dated Doula Attestation
	New Provider Training Orientation Attestation

#### Medi-Cal Enrollment is Separate and Required

Beginning January 1, 2018, federal law requires that all non-exempt providers of services to Medi-Cal recipients must be screened and enrolled as Medi-Cal providers by the Department of Health Care Services (DHCS). This is a requirement in addition to CenCal Health's onboarding and credentialing process. Please find more information about the Medi-Cal enrollment process on our website <a href="here.">here.</a>

All provider credentialing applications are reviewed by the CenCal Health Credentials and Peer Review Committee or a Medical Director. To ensure timely processing of your application, please complete and return all documents listed above as soon as possible. Forms may be submitted in the following ways:

Mail: CenCal Health, Attn: Provider Services Department

4050 Calle Real, Santa Barbara, CA 93110

**Email:** provideronboarding@cencalhealth.org

**Fax:** (805) 681-3033

We appreciate your cooperation during the onboarding process. If you have any questions, please contact us at the above email.

Thank You,

CenCal Health - Provider Services Department



# Allied Health Professional Credentialing Application

### **INSTRUCTIONS**

This form should be typed or legibly printed in black or blue ink. If more space is needed than provided on original, attach additional sheets and reference the question being answered. Please do not use abbreviations when completing the application.

IDEN	NTIFYING INFORMA	ATION			
Last Name:	First Name:			Middle	
Is there any other name under which you are known? Name(s):	1				
Home Mailing Address:	City:			State:	Zip:
Home Telephone Number:	l	Home Fax	Number:		
Social Security Number:		Gender:	□ Male	e 🗆 Female	е
Citizenship:		Date of Bi	rth:		
Professional Type:					
PR	ACTICE INFORMAT	TION			
Business Legal Name (as listed with IRS):					
Business Address:	City:		County:	State:	Zip Code:
Business Billing Address (if different):	City:		County:	State:	Zip Code:
Business Contract Address (if different):	City:		County:	State:	Zip Code:
Office Manager:	Business Telephone	e Number:		Business Fax Nu	ımber:
Email Address:	Tax ID #	under which	ch you bill:		
Please indicate what services you provide:	l				
Office Days and Hours:					
Number of blocks to nearest public transportation stop?					
Wheelchair Accessible: ☐ Yes ☐ No Other s	special access arran	gements?			

Name		5	Specialty			NPI Number		Medi-C	Cal Provider Number
		AD	DITIONAL	LOCATI	ON:				
Business Legal Nam	e (as listed with IRS):								
Business Address:				City:		County:		State:	Zip Code:
Office Manager:			Business	Telephone	e Number:	l	Business	Fax Nun	nber:
Email Address:				Tax ID#	under whi	ch you bill:	1		
Please indicate what services you provide:									
Office Days and Hou	rs:								
Number of blocks to	nearest public transportation	stop?							
Wheelchair Accessib	ıle: □ Yes □ No	Other	special acc	ess arran	gements?				
		PRO	FESSION	AL LICEN					
California License Nu	umber:		Type:		Issue Dat	e:		Expiratio	n Date:
Business License nu	mber:				Issue Dat	e:		Expiratio	n Date:
Medi-Cal License Nu	ımber:				<u> </u>			I	
NPI Number:			Taxonomy Code:						
	A	LL OTHER S	TATE PRO	OFESSIO	NAL LICE	NSES			
State:	License Number:		Type:		Issue Dat			Expiratio	n Date:
State:	License Number:		Туре:		Issue Dat	e:		Expiratio	n Date:
State:	License Number:		Туре:		Issue Dat	e:		Expiratio	n Date:

OTHER MEMBERS OF YOUR OFFICE:

	UNDE	RGRADUATE EDUC	CATION			
Undergraduate School:						
Mailing Address:						
City:		State:		Zip:		
Degree Received:			Date of Graduation:			
	ADVA	NCED DEGREE/TR	AINING			
Institution:						
Mailing Address:						
City:		State:		Zip:		
Degree Received:		I	Date of Graduation:	l		
Did you successfully complete the program?	□ Yes □	No (If "No," please e	xplain on separate shee	t.)		
Institution:						
Mailing Address:						
City:		State:		Zip:		
Degree Received:			Date of Graduation:			
Did you successfully complete the program?	□ Yes □	No (If "No," please e	xplain on separate shee	t.)		
Institution:						
Mailing Address:						
City:		State:		Zip:		
Degree Received:			Date of Graduation:			
Did you successfully complete the program?	□ Yes □ □	No (If "No," please e	xplain on separate shee	rt.)		
		, ,		•		
	PRO	OFESSIONAL LIAB	ILITY			
Name of Insurance Company:						
Insurance Policy Number:		Date Policy Issued:	(mm/dd/yyyy)	Expiration date of	policy: (mm/dd/yyyy)	
Address:			City:	State:	Zip Code:	
Insurance Policy Amount:	Occurrence	ce: \$		Aggregate: \$		
If yes to any of the below, please provide details per the attached claims information sheet. Please explain any surcharges to your professional liability coverage on a separate sheet.						
Have any judgments been made against you, settle		=	ere any filed and served	professional liability	/ lawsuits against you	
pending? Please include any cases pending or re	pending? Please include any cases pending or resolved through arbitration.					
Has your professional liability insurance ever been			· -	uced limits, restricte	ed coverage,	
surcharged), or have you ever been denied profess	ional liability	insurance?	□ Yes □	No		

**WORK HISTORY** Chronologically list all work history activities since the completion of professional training (use extra sheets if necessary). Please explain any gaps on a separate page. Current Practice/Employer: Mailing Address: Zip: City: State: Telephone Number: Fax Number: From: To: Practice/Employer: Mailing Address: City: State: Zip: Telephone Number: Fax Number: From: To: Practice/Employer: Mailing Address: City: State: Zip: Telephone Number: Fax Number: From: To: **HOSPITAL OR OTHER INSTITUTIONAL AFFILIATIONS** Please list in reverse chronological order (with the current affiliation(s) first) all institutions where you have current affiliations and have had previous hospital affiliation. If more space is needed, attach additional sheet(s) Name of Hospital: Department: Hospital Address: City: County: State: Zip Code: Professional Designation and status: From: To: Name of Hospital: Department: Zip Code: Hospital Address: City: County: State: Professional Designation and status: To: From: Name of Hospital: Department: Hospital Address: City: County: State: Zip Code:

From:

To:

Professional Designation and status:

## **ATTESTATION QUESTIONS**

Please answer the following questions "yes" or "no." If your answer to questions A through K is "yes," or if your answer to L is "no," please provide full details on separate sheet.

A. Has your license/certification to practice in any jurisdiction ever been d probationary conditions, or have you voluntarily or involuntarily relinquishe any such actions or conditions, or have you been fined or received a letter	ed any such license or certification, or volu	
	Yes □	No □
B. Have you ever been charged, suspended, fined, disciplined, or otherwior have you voluntarily or involuntarily relinquished eligibility to provide ser reasons relating to possible incompetence or improper professional conduany public program, or is any such action pending?	rvices or accepted conditions on your elig	ibility to provide services, for
	Yes□	No □
C. Have your clinical privileges, membership, contractual participation or medical group, independent practice association (IPA), health plan, health private payer (including those that contract with public programs), medical other health delivery entity or system), ever been denied, suspended, rest for possible incompetence, improper professional conduct or breach of contractions.	maintenance organization (HMO), prefer society, professional association, profess ricted, reduced, subject to probationary co	red provider organization (PPO), sional school faculty position or
	Yes□	No □
D. Have you ever surrendered, allowed to expire, voluntarily or involuntaric contractual participation or employment, or resigned from any medical orgassociation (IPA), health plan, health maintenance organization (HMO), passociation, medical school faculty position or other health delivery entity of professional conduct, or breach of contract, or in return for such an investigation.	ganization (e.g., hospital medical staff, me preferred provider organization (PPO), me or system) while under investigation for po- tigation not being conducted, or is any suc-	edical group, independent practice edical society, professional ossible incompetence or improper chaction pending?
	Yes□	No □
E. Have you ever surrendered, voluntarily withdrawn, or been requested oprofessional education program?	or compelled to relinquish your status as a	a student in good standing in any
	Yes □	No □
F. Has your membership or fellowship in any local, county, state, regional denied, reduced, limited, subjected to probationary conditions, or not rene	wed , or is any such action pending?	
	Yes □	No □
G. Have you ever been convicted of any crime (other than a minor traffic v	violation)? Yes □	No □
H. Do you presently use any drugs illegally?	Yes □	No 🗆
I. Do you have a history of chemical dependency/substance abuse?		
	Yes□	No □
<ul> <li>J. Have any judgments been entered against you, or settlements been ag or are there any filed and served professional liability lawsuits/arbitrations</li> </ul>		ears, in professional liability cases
	Yes□	No □
K. Has your professional liability insurance ever been terminated, not rene surcharged), or have you ever been denied professional liability insurance any intent to deny, cancel, not renew, or limit your professional liability insu	e, or has any professional liability carrier p	rovided you with written notice of
	Yes □	No □
L. Are you able to perform all the services required by your agreement wit reasonable accommodation, according to accepted standards of profession		
	Yes □	No □
I hereby affirm that the information submitted to CenCal Health and any act and belief and is furnished in good faith. I understand that material, omissi termination of my privileges, employment or physician participation agreen  Print Name:	ions or misrepresentations may result in d ment.	lenial of my application or
Signature:	Date	:

#### INFORMATION RELEASE/ACKNOWLEDGEMENTS

I hereby consent to the disclosure, inspection and copying of information and documents relating to my credentials, qualifications and performance ("credentialing information") by and between "this Healthcare Organization" and other Healthcare Organizations (e.g., hospital medical staffs, medical groups, independent practice associations {IPAs}, health plans, health maintenance organizations {HMOs}, preferred provider organizations {PPOs}, other health delivery systems or entities, medical societies, professional associations, medical school faculty positions, training programs, professional liability insurance companies {with respect to certification of coverage and claims history}, licensing authorities, and businesses and individuals acting as their agents (collectively, "Healthcare Organizations"), for the purpose of evaluating this application and any recredentialing application regarding my professional training, experience, character, conduct and judgment, ethics, and ability to work with others. In this regard, the utmost care shall be taken to safeguard the privacy of patients and the confidentiality of patient records, and to protect credentialing information from being further disclosed.

I am informed and acknowledge that federal and state <sup>3</sup> laws provide immunity protections to certain individuals and entities for their acts and/or communications in connection with evaluating the qualifications of healthcare providers. I hereby release all persons and entities, including this Healthcare Organization, engaged in quality assessment, peer review and credentialing on behalf of this Healthcare Organization, and all persons and entities providing credentialing information to such representatives of this Healthcare Organization, from any liability they might incur for their acts and/or communications in connection with evaluation of my qualifications for participation in this Healthcare Organization, to the extent that those acts and/or communications are protected by state or federal law.

I understand that I shall be afforded such fair procedures with respect to my participation in this Healthcare Organization as may be required by state and federal law and regulation, including but not limited to, California Business and Professions Code Section 809 et seq, if applicable.

I understand and agree that I, as an applicant, have the burden of producing adequate information for proper evaluation of my professional competence, character, ethics and other qualifications and for resolving any doubt about such qualifications.

During such time as this application is being processed, I agree to update the application should there be any change in the information provided.

I also agree to notify this Healthcare Organization in writing, within five (5) days from the occurrence of receiving any written or oral notice of any adverse action, including, without limitation, any accusation filed, temporary restraining order or interim suspension order sought or obtained, public letter or reprimand, public approval, and any formal restriction, probation, suspension or revocation of licensure; any adverse action taken by any Healthcare Organization, or a report with the National Practitioner Data Bank; a conviction of any felony or a misdemeanor of moral turpitude; any adverse action against me under the Medicare or Medicaid programs, including, but not limited to, fraud and abuse proceedings or convictions; or any cancellation, non-renewal or material reduction in medical liability insurance policy coverage.

I hereby affirm that the information submitted in this application and any addenda thereto (including my curriculum vitae if attached) is current, correct, complete, and true to the best of my knowledge and belief and is furnished in good faith. I understand that material omissions or misrepresentations may result in denial of my application or termination of my privileges, employment or physician participation agreement.

Print Name:			
Signature	Da	te:	

3. The intent of this release is to apply at a minimum, protections comparable to those available in California to any action, regardless of where such action is

A photocopy of this document shall be as effective as the original.

# California Participating Practitioner Application

# Addendum A

# Practitioner Rights

Right to Review

The practitioner has the right to review information obtained by the Healthcare Organization for the purpose of evaluating that practitioner's credentialing or recredentialing application. This includes non-privileged information obtained from any outside source (e.g., malpractice insurance carriers, state licensing boards), but does not extend to review of information, references or recommendations protected by law from disclosure.

The practitioner may request to review such information at any time by sending a written request, via certified letter, to the Credentialing Department at the Healthcare Organization's offices. The Credentialing Department of the Healthcare Organization's offices, will notify the practitioner within 72 hours of the date and time when such information will be available for review at the Credentialing Department office.

Right to be Informed of the Status of Credentialing/Recredentialing Application

Practitioners may request to be informed of the status of their credentialing/recredentialing application. The practitioner may request this information by sending a written request by letter, email or fax to the Credentialing Department of the Healthcare Organization's offices.

The provider will be notified in writing by fax, email or letter no more than seven working days of the current status of the application with respect to outstanding information required to complete the application process.

Notification of Discrepancy

Practitioners will be notified in writing via fax, email or certified letter, when information obtained by primary sources varies substantially from information provided on the practitioner's application. Examples of information at substantial variance include reports of practitioner's malpractice claims history, actions taken against a practitioner's license/certificate, suspension or termination of hospital privileges or board certification expiration when one or more of these examples have not been self-reported by the practitioner on his/her application form. Practitioners will be notified of the discrepancy at the time of primary source verification. Sources will not be revealed if information obtained is not intended for verification of credentialing elements or is protected from disclosure by law.

#### Correction of Erroneous Information

If a practitioner believes that erroneous information has been supplied to Healthcare Organization by primary sources, the practitioner may correct such information by submitting written notification to the Credentialing Department. Practitioners must submit a written notice, via certified letter, along with a detailed explanation to the Credentialing Department at the Healthcare Organization, within 48 hours of the Healthcare Organization's notification to the practitioner of a discrepancy or within 24 hours of a practitioner's review of his/her credentials file.

Upon receipt of notification from the practitioner, the Healthcare Organization will re-verify the primary source information in dispute. If the primary source information has changed, correction will be made immediately to the practitioner's credentials file. The practitioner will be notified in writing, via certified letter, that the correction has been made to his/her credentials file. If, upon review, primary source information remains inconsistent with practitioner's notification, the Credentialing Department will so notify the practitioner via certified letter. The practitioner may then provide proof of correction by the primary source body to Healthcare Organization's Credentialing Department via certified letter at the address below within 10 working days. The Credentialing Department will re-verify primary source information if such documentation is provided.

Healthcare Organization's Credent	tialing Department Address:		
Address:	City:	State:	Zip:
APPLICANT SIGNATURE (Stamp i PRINTED NAME:	s Not Acceptable):		

# **California Participating Practitioner Application**

# Addendum B

# Professional Liability Action Explained

This Addendum is submitted to		n	erein, this Healthcare Organiza	ation
which you were named a party in not any payment was made on yo avoid delay in expediting your app	h pending, settled or otherwise cor the past seven (7) years, whether to our behalf by any insurer, company, olication. If there is more than one te a separate form for each lawsuit	the lawsuit or arbitration in the hospital or other entity. professional liability laws	is pending, settled or otherwise All questions must be answere	e concluded, and whether or ed completely in order to
☐ Please check here if th	ere are no pending/settled	claims to report (an	nd sign below to attest).	
I. Practioner Identifyin	ng Information			
Last Name:		First Name:		Middle:
II. Case Information				
Patient's Name:	Patient	Gender ( Male (	Female Patient [	DOB:
City, County, State where lawsuit	filed: Court C	case number, if known:	Date of alleged incident servir basis for the lawsuit/ arbitration:	ng as Date suit filed:
Location of incident: Hospital My Office	Other doctor's office	Surgery Center	Other (specify)	
Relationship to patient (Attending	physician, Surgeon, Assistant, Co	nsultant, etc.)		
Allegation				
Is/was there an insurance compar organization providing coverage/d	ny or other liability protection comp defense of the lawsuit or arbitration	any or action?	es ( No	
If yes, please provide company na company or organization.	ame, contact person, phone numbe	er, location and carrier's c	claim identification number, or o	other liability protection
If you would like us to contact you document to your attorney as this	r attorney regarding any of the abo will serve as your authorization:	ove, please provide attorn	ney(s) name(s) and phone num	ber(s). Please fax this
Name:		Telephone Number	: Fax i	Number:

III. Status of Lawsuit/Arbitration (check of	one)	
Lawsuit/arbitration still ongoing, unresolved.		
Judgment rendered and payment was made on my behal	If. Amount paid on my behalf: \$	
Judgment rendered and I was found not liable.	γσαγα.α στ, σσα  φ	
Lawsuit/arbitration settled and payment made on my beh	alf. Amount paid on my behalf: \$	
Lawsuit/arbitration settled/dismissed, no judgment render	<u>l</u>	
	, . , . , ,	
Summarize the circumstances giving rise to the action. If the your description of your care and treatment of the patient. If n Please include:  1. Condition and diagnosis at the time of incident, 2. Dates and description of treatment rendered, and 3. Condition of patient subsequent to treatment.	action involves patient care, provide a narrative, with adequate nore space is needed, attach additional sheets.	clinical detail, including
	SUMMARY	
Organization", its representatives, and any individual faith shall not be liable, to the fullest extent provided contained in this document, which is part of the Calinealthcare organizations to evaluate my application. I hereby give permission to release to this Healthca malpractice claims history. This authorization is expected maintained in a confidential manner and will be seen as the confidential manner.	ny attached documents is true and correct. I agree that "als or entities providing information to this Healthcare Ord by law, for any act or occasion related to the evaluation ifornia Participating Practitioner Application. In order for a for participation in and/or my continued participation in the Organization about my medical malpractice insurance pressly contingent upon my understanding that the information only in the context of legitimate credentialing and til it is revoked by me in writing. I authorize the attorney(setting the authorize organization".	ganization in good or verification the participating hose organizations, coverage and nation provided will peer review
APPLICANT SIGNATURE (Stamp is Not Acceptable)	PRINTED NAME	DATE

Provider Name:		Provid	der NPI:			
Position:			Date:			
(i.e. MD, DO, Psychiatrist, Physician Assis	stant, MFT, LCSW	, Psychologist)				
Are you accepting New Patients?	Yes, Accepting	New Patients	N	O, Estal	olishe	ed Patients Only
<b>Would you like this information listed</b> If 'No' please explain why:	within our <u>CenCa</u>	al Health Provid	<u>der Dire</u>	ctory?		YES NO
Telehealth appointments offered?						
Both (In-Person and Telehealth)	Only Telehe	alth No Te	elehealt	h (In-Pe	rson	Only)
What is the age range you are willing to	accept?	_Minimum Age		N	laxim	num Age
Please list the languages you speak (ot	her than English	) and what leve	el of flue	ency pe	r lan	guage:
Language:	Fluency:	Certified Flue	nt G	ood F	air	Poor
Language:				ood F	air	Poor
Language:				ood F	air	Poor
Language:				ood F	air	Poor
How many hours a week do you work?	40 hrs OR	Hours pe	er week			
Program/Specialty F	Participation:		Yes	No		Effective Date
Child Health and Disability Prevention	n Program (CHDF	P)				

Program/Specialty Participation:	Yes	No	Effective Date
Child Health and Disability Prevention Program (CHDP)			
California Children Services (CCS)			
Medi-Cal Certified			
HIV Specialist			

For Mental Health Providers Only – Please reference next the page

#### For Mental Health Providers ONLY:

Please indicate following areas in which you specialize with CenCal Health members as well as the treatment modalities. For those areas with an asterisk(\*), please provide a copy of any certificates obtained in this area.

## **Area of expertise** (check all that apply):

Child/Adolescent Adult Geriatric Substance Abuse

#### **Mental Health Practice Focus**

Wichtar Feditif Factice Focas	1
ADHD (1D)	
Anxiety (AD)	
Autism Spectrum Disorder (1D)*	*
Bipolar Disorder (BP)	
Borderline Personality Disorder (PD)	
Dementia (CD)	
Depression (MD)	
Dissociative Disorders (DD)	
Eating Disorder (ED)*	*
Families with Children with Serious Illnesses (AJ)	
Gambling (IC)	
Gender Dysphoria/LGBTQI (SG)	
Grief (AJ)	
Hoarding (AD)	
Illness Anxiety/Somatic Symptom Disorder (SD)	
Narcolepsy (SL)	
OCD (AD)*	*
Phobias (AD)*	*
Perinatal Mental Health (MD)*	*
PTSD/Trauma (AD)	
Schizophrenia/Schizo-affective Disorder (PS)	
Separation Anxiety (ID)	
Sexual Dysfunctions (SG)	
Skin-picking/Trichotillomania (IC)	
Substance Abuse (SR)	
Traumatic Brain Injury (GM)	

### **Treatment Modalities**

Treatment Wodanies	
Child-parent Psychotherapy (CPP)	
Cognitive Behavioral Therapy (CBT)	
Couples Counseling	
Dialectical Behavior Therapy (DBT)	
Family Therapy (FMTPY)	
Group Therapy (GRTPY)	
Eye Movement Desensitization and Reprocessing (EMDR)	
Parent-Child Interaction Therapy (PCIT)	
Play Therapy (PLTPY)	
Positive Parenting Program (Triple P)	
Trauma-focused Cognitive Behavioral Therapy (TF-CBT)	
PSYCHOLOGISTS ONLY – Psychological testing	
PSYCHOLOGISTS ONLY — Neuro-psych testing	



# New Provider Training Attestation Form

By signing below, I am acknowledging having received the below information as part of CenCal Health's new provider orientation. I understand that this information is always available to me within the <a href="CenCal Health Provider">CenCal Health Provider</a> <a href="Manual">Manual</a>, via the New Provider Orientation training videos located online at <a href="www.cencalhealth.org/providers/welcome-to-the-network">www.cencalhealth.org/providers/welcome-to-the-network</a>, and through the Provider Relations Department.

#### A. Overview of CenCal Health

- ✓ Summary of Managed Care
- ✓ CenCal Health Programs
- ✓ Acronyms
- ✓ Provider Communication

#### **B. Standard Training Material**

- ✓ Member Eligibility
- ✓ Covered Services and Carved Out Services
- ✓ Member Access (including appointment waiting time standards and ensuring telephone translation and language access)
- ✓ Required Preventive Services [including Early, Periodic Screening, Diagnosis and Testing (EPSDT)] services for Members less than 21 years of age
- ✓ Coordination of Care and Referrals (including non-covered services)
- ✓ Radiology Benefit Manager (RBM)
- ✓ Medical Record Documentation and Coding Requirements
- ✓ Prior Authorization and Utilization Management (including policies and procedures for clinical protocols governing Referral Authorization Forms (RAFs) & Treatment Authorization Requests (TARs)
- ✓ Mental Health & Behavioral Health Therapy Benefit [includes Specialty Mental Health Services (SMHS) and Non-Specialty Mental Health Services (NSMHS), Substance Use Disorder (SUD) and Intellectual and Developmental Disabilities (IDD)], and children with special health care needs
- ✓ California Children's Services (CCS) and Whole Child Model (WCM)
- ✓ Regional Centers (including Tri-Counties Regional Center)
- ✓ Child Health and Disability Prevention Program (CHDP)
- ✓ Seniors and Persons with Disabilities (SPD)
- ✓ Members with chronic conditions
- ✓ Cultural Linguistics, Interpreter Services, Alternative Format Selection and Language Requirements
- ✓ Pharmacy
- ✓ Grievance and Appeals Policies and Procedures
- ✓ Member Rights and Responsibilities
- ✓ Diversity, Equity, and Inclusion (DEI) (including sensitivity, diversity, communication skills, cultural competency, health needs for various populations, Social Drivers of Health and disparity impacts on Member's health care) Coming Soon!
- ✓ Quality Improvement and Health Equity Transformation Program
- ✓ Population Health Management Program
- ✓ Health Education Resources
- ✓ Provider and Member Incentive Programs, as applicable

#### C. Information/Data Sharing

- ✓ Secure Data Sharing Methods
- ✓ Member and Member Care Team Contact Information

#### D. Data Collection and Reporting Requirements

#### E. Website Demonstration

- ✓ Online Provider Directory
- ✓ Contracted Provider List (PDF)
- ✓ Provider Manual
- ✓ Transaction Services
- ✓ Provider Portal

In addition to the above topics, CenCal Health provides additional information to Primary Care Providers (PCPs), including:

- ✓ Facility Site Review
- ✓ Incentive Programs
- ✓ Reports available for Primary Care Providers

Signature	Date	
Print First & Last Name	Group Billing NPI#	
Title		
Competency, Health Literacy & Linguistics traini	dical Staff, acknowledges and confirm(s) to have received Culturing and Seniors and Persons with Disabilities (SPD) Sensitivity transcriptions of the Conference of the Confer	aining
	ur organization that received these training resources below. T nization, and/or being re-credentialed with CenCal Health.	his
Signature	Date	
Print First & Last Name	Practitioner NPI#	
Signature	 Date	
Print First & Last Name	Practitioner NPI#	
Signature	 Date	
Print First & Last Name	Practitioner NPI#	

Signature	Date	_
Print First & Last Name	Practitioner NPI#	_
Signature	Date	-
Print First & Last Name	Practitioner NPI#	_
Signature	- Date	-
Print First & Last Name	Practitioner NPI#	
Signature	 Date	-
Print First & Last Name	Practitioner NPI#	_
Signature	Date	-
Print First & Last Name	Practitioner NPI#	_
Signature	Date	_
Print First & Last Name	Practitioner NPI#	_
Signature	- Date	-
Print First & Last Name	Practitioner NPI#	_
Signature	- Date	-
Print First & Last Name	Practitioner NPI#	_

CenCal Health

Key Information and Cultural and Linguistics Training (01/2024)



## **Doula Attestation**

### **ATTESTATION**

ATESTATION
If for any reason your organization is not able to attest to the following, please provide a detailed explanation on a separate sheet indicating which item cannot be attested to. Please sign the form attesting to the remaining items.
Check this box if explanation(s) accompany this attestation.
I affirm that I have completed the required minimum training or have the required minimum experience to provide doula services. [please check the box corresponding with how you intend to demonstrate you meet the qualifications]:
☐ Training Pathway:
<ul> <li>Complete a minimum of 16 hours of training in the following areas:</li> </ul>
<ul> <li>Lactation support</li> </ul>
o Childbirth education
<ul> <li>Foundations on anatomy of pregnancy and childbirth</li> </ul>
Nonmedical comfort measures, prenatal support, and labor support techniques
Developing a community resource list
Provide support at a minimum of three births
Name of Program:  The latter of the lat
Total Hours Completed:
Date Completed:
<ul> <li>Attestation to skills in prenatal, labor, and postpartum care as demonstrated by the following:         <ul> <li>Three written client testimonial letters, <u>OR</u>,</li> <li>Three professional letters of recommendation from any of the following: a physician, licensed behavioral health provider, nurse practitioner, nurse midwife, licensed midwife, free-standing birth center, DHCS enrolled doula, or community-based organization. Letters must be written within the last seven years. One letter must be from either a licensed Provider, a community-based organization, or a DHCS enrolled doula.</li> </ul> </li> </ul>
I further attest that I:
<ul> <li>Have completed Health Insurance Portability and Accountability Act of 1996 (HIPAA) training</li> <li>Have no recent history (10 years) of criminal activity, including a history of criminal activities that endanger Members and/or their families</li> <li>Have no history of liability claims</li> <li>Have no history of fraud, waste, and/or abuse</li> </ul>
I hereby affirm that the information submitted to CenCal Health and any addenda hereto are true, current, and complete to the best of my knowledge and beliefs and it is furnished in good faith. I understand that material omissions or misrepresentations may result in denial of my application or termination of the Service Agreement.
Applicant Signature Printed Name Date (Stamp Is Not Acceptable)