





Preteen Immunization Webinar

March 2024

Program Agenda



Protect Their Health for the Years Ahead

Preteen Vaccine Week March 4–8, 2024

- Preteen Immunization Presentation
 Kelley Leung, BSN, RN, PHN, CEN, California Department of Public Health
- CenCal Health Quality Management & QCIP Resources
 Karina Negrete, Population Health Specialist, Quality Department

Health Education Resources

Zena Chafi-Aldwaik, MPH, CHES, Health Promotion Educator, Quality Department Santa Barbara County Public Health Department

• Attendee Q & A



Preteen Immunization

Kelley Leung, BSN, RN, PHN, CEN Immunization Branch California Department of Public Health





Today's Agenda

1.	Protecting Preteens With Vaccines
2.	Advisory Committee on Immunization Practices (ACIP) Preteen Vaccine Recommendations
3.	Optimizing adolescent immunization efforts & improving rates
4.	Barriers, hesitancy, and recommendations- oh my!
5.	Vaccination Conversations- Diverse Populations
6.	Resources
7.	Questions

Protecting Preteens With Vaccines

Human Papillomavirus & Meningococcal Vaccines



Cancers Caused by HPV Are Preventable!!!

- Every year in the United States, HPV causes about 36,500 cases of cancer in both men and women¹
- Vaccination can prevent over 90% of cancers caused by HPV¹
- Nearly 20 years after introduction of the vaccine, only 61% of adolescent girls & 60% of adolescent boys in CA have completed the series²



2. <u>TeenVaxView | Adolescent Vaccine Coverage</u> Interactive Data | NIS | CDC





Meningitis: It Can Happen to Anyone!

- About 210 total cases of meningococcal disease reported in 2021
- Of adolescent & young adult populations:
 - Those aged 16-23 years old have the highest rates of disease
- Even with antibiotic treatment¹:
 - About 10-15% with meningococcal disease will die
 - 1 in 5 survivors will develop long-term disabilities



1. Meningococcal Disease Diagnosis and Treatment | CDC

ACIP Preteen Vaccine Recommendations:

Protecting Preteens Now to Save Lives Later

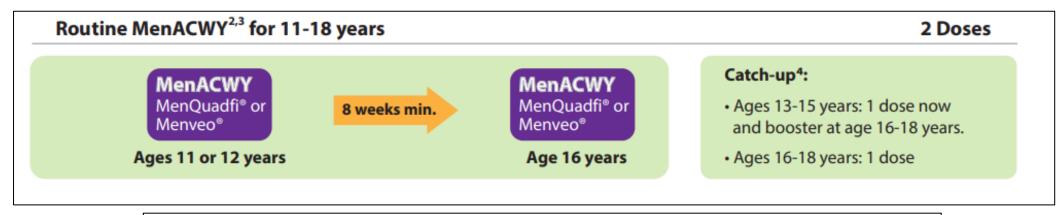


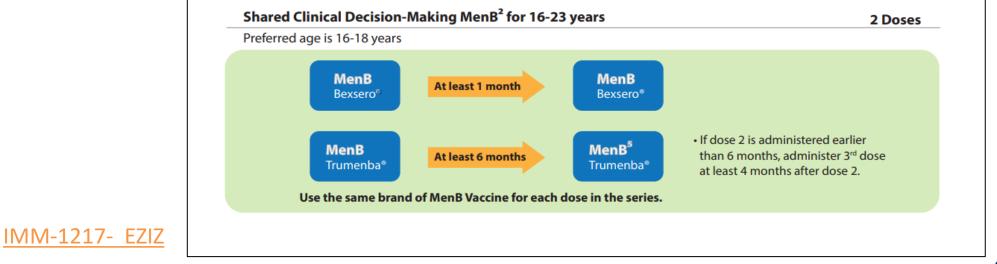
ACIP Preteen Vaccine Recommendations

HPV Vaccine- Gardasil[®]9 If starting at 9–14 Years¹ HPV9 HPV9 6-12 **2** DOSES months² Gardasil-9® Gardasil-9® If starting at 15–45 years⁴ or with compromised immune system at any age³ HPV9 HPV9 HPV9 1-2 **3** DOSES Gardasil-9[®] months⁵ Gardasil-9® Gardasil-9® 6 months between 1st and 3rd dose IMM 1254- EZIZ

ACIP Preteen Vaccine Recommendations

Meningococcal Vaccine





Optimizing Adolescent Immunization Efforts

Strategies for Overcoming Barriers and Improving Vaccination Rates



Immunization Culture in Your Practice

- Patients and parents can feel more confident about vaccinating when everyone in the practice shares the same message
- Helps avoid missed opportunities
- Lays the foundation for effective vaccine recommendations
- Creates an environment where parents and patients feel safe asking questions
- Participate in Vaccines for Children Program (VFC) as well as Immunization Quality Improvement for Providers (IQIP)

Foster Support for Vaccination in Your Practice | CDC





Creating a Culture of Immunization

- Create an immunization policy
- Make vaccine resources easy to find
- Make strong, effective recommendations
- Answer questions and address concerns
- Implement procedures & policies that help staff support vaccination



How To Support Vaccination In Your Practice CDC





Every Visit is an Opportunity

Protect Your Preteen/Teen with Vaccines

Protect them from serious diseases including HPV cancers, meningitis, tetanus, whooping cough, flu, and COVID-19.



AGES 9 - 10 • HPV dose 1 (human papillomavirus) • HPV dose 2 (6 - 12 months after dose 1)

AGES 11 - 12

Meningitis dose 1 (MenACWY)
Tdap (tetanus, diphtheria, whooping cough)
HPV (if 2 doses haven't been given)

AGE 16

Meningitis dose 2 (MenACWY)
Meningitis B series (MenB)

YEARLY

Flu (seasonal influenza)

Preteens and teens should stay up to date with COVID-19 vaccine to help protect them from COVID-19.



California Department of Public Health, Immunization Branch

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- Assess vaccination status at every visit and prepare patients to receive vaccines
- Use CAIR2 or EMR to determine which vaccines are due prior to each appointment
- Remind patients and parents which vaccines are due.
 - Send reminder <u>postcards</u>, text messages, emails, or phone calls
- Schedule appointments before the patient or parent leaves the practice



BARRIERS, HESITANCY, AND RECOMMENDATIONS OH MY!

Tips and Tools to Empower Patients & Parents to Make Smart Vaccine Choices



Barriers

- Negative media perceptions of vaccines
- Not required for school entry¹
- Scheduling difficulties (inconvenient clinic hours, multiple vaccine doses, etc.)
- Unclear about purpose of the vaccine
- STD stigma "my child isn't at risk"²
- Lack of an effective provider recommendation

1 Vielot NA, Islam JY, Sanusi B, Myers J, Smith S, Meadows B, Brewer NT, Smith JS. Overcoming barriers to adolescent vaccination: perspectives from vaccine providers in North Carolina. Women Health. 2020 Nov-Dec;60(10):1129-1140. doi: 10.1080/03630242.2020.1802639. Epub 2020 Aug 9. PMID: 32772834; PMCID: PMC7556355. 2 Morales-Campos DY, Zimet GD, Kahn JA. Human Papillomavirus Vaccine Hesitancy in the United States. Pediatr Clin North Am. 2023 Apr;70(2):211-226. doi: 10.1016/j.pcl.2022.11.002. PMH 36841591.

Importance of Provider Recommendations

Provider recommendations are critical for vaccine uptake but need improvement

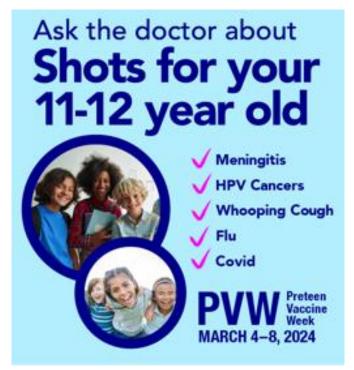
- A child's physician has repeatedly been cited as the most trusted source of vaccine information, across racial and ethnic groups^{1,2}
- Parents most frequent reasons for declining HPV or MCV4
 - "Not recommended"
 - "Not needed or not necessary."³
 - (HPV") Teen "not sexually active"
 - (HPV:) "Safety concerns/Side effects."³



1 A. L. McRee, M. B. Gilkey, and A. F. Dempsey, "HPV vaccine hesitancy: findings from a statewide survey of health care providers," J Pediatr Health Care 28, no. 6 (Nov-Dec 2014), https://doi.org/10.1016/j.pedhc.2014.05.003, https://www.ncbi.nlm.nih.gov/pubmed/25017939. 2 A. F. Rositch et al., "Levels of Parental Human Papillomavirus Vaccine Hesitancy and Their Reasons for Not Intending to Vaccinate: Insights From the 2019 National Immunization Survey-Teen," J Adolesc Health 71, no. 1 (Jul 2022), https://doi.org/10.1016/j.jadohealth.2022.01.223, https://www.ncbi.nlm.nih.gov/pubmed/35279361. 3. Darden, P. M., Thompson, D. M., Roberts, J. R., Hale, J. J., Pope, C., Naifeb, M Jacobson, R. M. (2013). Reasons for not vaccinating adolescents: National Immunization Survey of Teens, 2008–2010. Pediatrics, 131(4), 645-651.

The Basics: High Quality Recommendations

- Emphasize importance of vaccination by giving a strong and personalized recommendation.¹
- Recommend same-day vaccination.¹
- Are consistent
 - ✓ Routine for <u>all</u> eligible patients¹
 - ✓ All staff in a clinic (doctors, nurses, MAs) share the same message.



1 M. B. Gilkey et al., "Provider communication and HPV vaccination: The impact of recommendation quality," *Vaccine* 34, no. 9 (Feb 24 2016), https://doi.org/10.1016/j.vaccine.2016.01.023, https://www.ncbi.nlm.nih.gov/pubmed/26812078.



Presumptive Recommendations

Initiate vaccination conversations with an assumption that parents/guardians will vaccinate.

"Now that Camila is 11, she is due for 3 vaccinations today to help protect against meningitis, HPV cancers, and whooping cough. What questions do you have for me?" "Now that Jayden is 9, it's time to get started on a vaccine to help protect him against 6 HPV cancers. What questions do you have for me?"

Effective Vaccine Recommendations

Taking a **presumptive** vs. participatory approach is more effective at gaining acceptance, and training providers on the presumptive approach has been shown to increase uptake.^{1,2,3}

"What do you want to do about your preteen's vaccine today? Parents resisted the presumptive format 26% of the time whereas they resisted the participatory format 86% of the time.¹

1 D. J. Opel et al., "The architecture of provider-parent vaccine discussions at health supervision visits," *Pediatrics* 132, no. 6 (Dec 2013), https://doi.org/10.1542/peds.2013-2037, https://www.ncbi.nlm.nih.gov/pubmed/24190677. 2 Brewer NT, Hall ME, Malo TL, Gilkey MB, Quinn B, Lathren C. Announcements versus conversations to improve HPV vaccination coverage: a randomized trial. Pediatrics. 2017 Jan;139(1): e20161764. 3 Dempsey AF, Pyrznawoski J, Lockhart S, Barnard J, Campagna EJ, Garrett K, Fisher A, Dickinson LM, O'leary ST. Effect of a health care professional communication training intervention on adolescent human papillomavirus vaccination: a cluster randomized clinical trial. JAMA Pediatrics. 2018 May 1;172(5):e180016-.



When Presumptive Recommendations Don't Work



Motivational Interviewing

- What is motivational interviewing?
 - Goal-oriented style of communication
 - Emphasizes collaboration between the patient and provider to:
 - ✓ Build a trusting relationship
 - ✓ Understand and address an individual's concerns, while promoting patient autonomy
- Shown to be effective among socially and economically disadvantaged populations¹

1 Cogordan C, Fressard L, Ramalli L, Rebaudet S, Malfait P, Dutrey-Kaiser A, Attalah Y, Roy D, Berthiaume P, Gagneur A, Verger P. Motivational interview-based health mediator interventions increase intent to vaccinate among disadvantaged individuals. Hum Vaccin Immunother. 2023 Aug;19(2):2261687. doi: 10.1080/21645515.2023.2261687. Epub 2023 Sep 29. PMID: 37772602; PMCID: PMC10543359

Motivational Interviewing Techniques^{1,2}

- Ask open-ended questions. ("What's your main concern?")
- Ask permission to share your perspective. ("Would you mind if I share some information based on what you just shared?")
- Affirm parent's/patient's efforts and validate concerns. ("The health and safety of your child is important to you." "It's great that you've done research about vaccines.")
- Listen reflectively and summarize. ("I hear that you want to make the best choice for your child but are nervous because of some things you've read.")
- Assess readiness to change. ("Given our discussion, how do you view the decision now?")
- Emphasize their autonomy. ("Of course it's your decision, and you need to be comfortable with it.")

1.Bernstein HH, Bocchini JA Jr; COMMITTEE ON INFECTIOUS DISEASES. Practical Approaches to Optimize Adolescent Immunization. Pediatrics. 2017 Mar;139(3). 2.Limaye RJ, Opel DJ, Dempsey A, et al. Communicating With Vaccine-Hesitant Parents: A Narrative Review. Acad Pediatr. 2021 May-Jun;21(4S):S24-S29.





Responding to HPV Hesitant Parents



- Emphasize cancer prevention and address parental gaps in knowledge.¹
 - Emphasizing urgency with hesitant parents may be counterproductive.¹
- Give a strong recommendation.²
 - Adolescents more likely to get HPV vaccine when providers address parental hesitancy with clear support for HPV vaccination.³
- Be patient and persistent.
 - Counseling across multiple visits may be needed.⁴

1 Shah PD, Calo WA, Gilkey MB, Boynton MH, Dailey SA, Todd KG, Robichaud MO, Margolis MA, Brewer NT. Questions and concerns about HPV vaccine: a communication experiment. Pediatrics. 2019 Feb 1;143(2):e20181872.

2 Bernstein HH, Bocchini JA Jr; COMMITTEE ON INFECTIOUS DISEASES. Practical Approaches to Optimize Adolescent Immunization. Pediatrics. 2017 Mar;139(3):e20164187. doi: 10.1542/peds.2016-

3 187. Epub 2017 Feb 6. PMID: 28167515. Shay LA, Baldwin AS, Betts AC, Marks EG, Higashi RT, Street RL, Persaud D, Tiro JA. Parent-provider communication of HPV vaccine hesitancy. Pediatrics 2018 Jun 1;141(6):e20172312.

4 Kornides ML, McRee AL, Gilkey MB. Parents who decline HPV vaccination: who later accepts and why? Academic Pediatrics. 2018 Mar 1;18(2):S37-43.

What if a Parent Still Refuses?

- Avoid passing judgement or responding with data and/or jargon.
- Later acceptance is common.
 - More than 2/3 of parents who initially declined vaccination later accepted or state they intended to accept vaccination¹
 - Trying to change a parent's mind in the same visit was NOT associated with later acceptance.²
- Acknowledge parent's decision but make it clear that you plan to check in during future visits because you believe it is important. ("I understand that you don't want the HPV vaccine at the moment. Because I think it is so important for your child, I will check in with you next time to be sure this is still the choice you are making.")
- Offer written materials so the family can review reputable evidence and guidance on their own. ("May I share some HPV vaccine information with you that has been helpful to other families?")
 - Parents requested materials be age, culturally, and linguistically appropriate, and include graphics representing children and vaccines.³

1 M. L. Kornides, A. L. McRee, and M. B. Gilkey, "Parents Who Decline HPV Vaccination: Who Later Accepts and Why?," Acad Pediatr 18, no. 25 (Mar 2018), https://doi.org/10.1016/j.acap.2017.06.008, https://www.ncbi.nlm.nih.gov/pubmed/29502636. 2 M. A. Margolis et al., "Provider response and follow-up to parental declination of HPV vaccination," *Vaccine* 40, no. 2 (Jan 21 2022), https://doi.org/10.1016/j.vaccine.2021.11.055, https://www.ncbi.nlm.nih.gov/pubmed/34887133. 3 J. Cunningham-Erves et al., "Communication Interactions, Needs, and Preferences During Clinical Encounters of African American Parent-Child Dyads," *J Racial Ethn Health Disparities* (Aug 21 2023), https://doi.org/10.1007/s40615-023-01754-8, https://www.ncbi.nlm.nih.gov/pubmed/37603225.

Vaccination Conversations

Talking with Diverse Populations



Rural populations^{1,2}

- Address HPV-related stigma.
 - ✓ Negative stereotypes surrounding HPV infection contribute to negative attitudes toward the vaccine.
- Address parental fears that HPV vaccination will increase early sexual activity. ("Most of us have car insurance to protect us in case of an accident, but having it does not make us less careful on the road.")
- Recommend strongly and emphasize cancer prevention (rather that sexual transmission).
- Highlight risks of HPV infection.

Resource:

<u>Preventing HPV Cancers in Rural Communities</u> (St. Jude)



Rural populations:

- Experience high rates of HPV cancers
- Have among the lowest vaccination rates in the country
- Rural clinicians may be less likely to learn about effective methods for promoting the HPV vaccine due to limited professional networks.
- Rural health clinics may have limited resources compared to larger health systems, e.g., lack of IT support for EHR or staff dedicated to quality improvement.

1 <u>https://www.stjude.org/research/comprehensive-cancer-center/hpv-cancer-prevention-program/resources/news-hpv-program/wos-addressing-hpv-related-stigma.html</u> 2 <u>https://www.stjude.org/research/comprehensive-cancer-center/hpv-cancer-prevention-program/resources/news-hpv-program/testing-evidence-based-strategies-to-improve-hpv-vaccination-cov.html</u>

Hispanic/Latinx Populations

- Spanish-language resources available.²
- Latinx women have the highest cervical cancer incidence rate of any racial/ethnic group.¹
 - ✓ Cervical cancer mortality rate is 24% higher

than that for non-Hispanic white women.¹



Access at https://eziz.org/assets/docs/IMM-1049.pdf

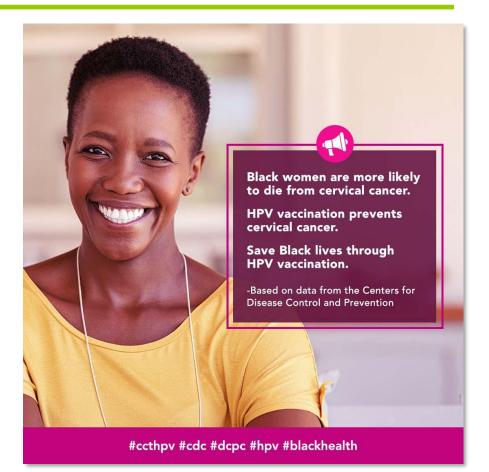
Reiter PL, Pennell ML, Martinez GA, Perkins RB, Katz ML. HPV vaccine coverage across Hispanic/Latinx subgroups in the United States. Cancer Causes Control. 2020 Oct;31(10):905-914. doi: 10.1007/s10552-020-01331-y. Epub 2020 Aug 4. PMID: 32748100; PMCID: PMC7483998.
 George Washington School of Medicine and Health Sciences, HPV Awareness Campaign, Oct 11 2023. Accessed at https://cancercontroltap.smhs.gwu.edu/news/hpv-awareness-campaign

•CDPH

Black or African American Populations

A physician's recommendation should:¹

- Share information on the link between HPV and cancer and the future risk to their child
- Stress the importance of HPV vaccination at an early age to reduce cancer risk
- Address parents' perceived disadvantages of HPV vaccination (e.g., side effects)



1 Cunningham-Erves JL, Kelly-Taylor KD, Mayo-Gamble TL, Deakings JA, Talbott LL. A Physician's Recommendation for Human Papillomavirus Vaccination: What Makes African-American Mothers Compliant? Pediatr Infect Dis J. 2018 Aug;37(8):e222-e225. doi: 10.1097/INF.00000000001906. PMID: 29329167. 2 George Washington School of Medicine and Health Sciences, HPV Awareness Campaign, Oct 11 2023. Accessed at https://cancercontroltap.smhs.gwu.edu/news/hpv-awarenesscampaign

American Indian, Alaska Native Populations



#cctgynecology #gynocancer #cancersurvivor

- In <u>California</u>, the lowest completion rates were observed in American Indian/Alaska Native populations
- Most common barriers to vaccination for AI/AN populations were safety concerns and lack of knowledge about vaccines¹
 - In a 2017 survey of Lakota women aged 18 to 25 years, 42.7% of participants believed that the HPV vaccine is only available for women, and 21.3% thought it was only for women under 18²
- Mothers who received education presentations on the vaccine were more likely to initiate & complete vaccination for their daughter¹
- Recommend HPV vaccines as a form of cervical cancer prevention when communicating with this population.³

1 Gopalani SV, Sedani AE, Janitz AE, Clifton SC, Peck JD, Comiford A, Campbell JE. Barriers and Factors Associated with HPV Vaccination Among American Indians and Alaska Natives: A Systematic Review. J Community Health. 2022 Jun;47(3):563-575. doi: 10.1007/s10900-022-01079-3. Epub 2022 Feb 24. PMID: 35201544; PMCID: PMC9167249. 2 Bowker DM. Knowledge and beliefs regarding HPV and cervical cancer among Lakota women living on the Pine Ridge Reservation and cultural practices most predictive of cervical cancer preventive measures [Ph.D.]. Ann Arbor, New Mexico State University; 2017.3 George Washington School of Medicine and Health Sciences, HPV Awareness Campaign, Oct 11 2023. Accessed at https://cancercontroltap.smhs.gwu.edu/news/hpv-awareness-campaign

LGBTQ+ Populations

Creating a Welcoming Environment for LGBTQI+ Patients

- Providers reportedly often neglect to recommend HPV vaccination to LGBTQ+ persons.¹
- LGBTQ+ persons report experiencing stigma in healthcare settings.²
- Men who have sex with men (MSM), transgender women and nonbinary assigned male at birth (AMAB) people may be at particularly high risk of HPV and developing HPV-related cancers.¹

Resources:

- Increasing HPV Vaccinations for LGBTQ+ Patients (Equality California)
- <u>Education resource</u> for transgender men (Fenway Health)

1 Agénor M, Lett E, Murchison GR, Tabaac AR, Dowshen N, Gordon AR. Gender-Related Health Care Discrimination and Human Papillomavirus Vaccination Among Transgender and Nonbinary Young Adults in the United States. Transgend Health. 2023 Jul 28;8(4):389-395. doi: 10.1089/trgh.2021.0077. PMID: 37525839; PMCID: PMC10387145. 2 Ayhan CHB, Bilgin H, Uluman OT, Sukut O, Yilmaz S, Buzlu S. A Systematic Review of the Discrimination Against Sexual and Gender Minority in Health Care Settings. International Journal of Health Services. 2020;50(1):44-61. doi:10.1177/0020731419885093 3 George Washington School of Medicine and Health Sciences, HPV Awareness Campaign, Oct 11 2023. Accessed at https://cancercontroltap.smhs.gwu.edu/news/hpv-awareness-campaign

California Department of Public Health, Immunization Branch



Tips for Providing Inclusive Care for Transgender Patients

Include gender-expansive markers on intake forms
 Have at least one gender-inclusive restroom
 Use "relationship status" rather than "marital status"
 Explain why you are asking sensitive questions about health history
 Ask the patient to clarify any terms with which you are unfamiliar
 Express your willingness to learn from your patient



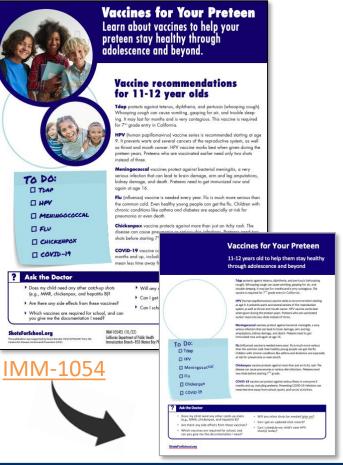


Translated Resources

Find at https://eziz.org/resources/immunization-promo-materials/ under "Preteens, teens, and young adults"

- Spanish
- Chinese
- Hmong
- Russian
- Tagalog
- Ukrainian





Protect Your Preteen/Teen with Vaccines

Protect them from serious diseases including HPV cancers, meningitis, tetanus, whooping cough, flu, and COVID-19.





Meningitis does 20 MenACWY
 Meningitis Startes (Men8)
 VEARLY
 Flu (seasonal influenza)
 Preteren and terms should stay up-to-date
 White Control 19 Yaccies to the protect.

with COVID-19 vaccine to help protect them from COVID-19.

AGES 9 - 10

HPV dose 1 (human papillomavirus)

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CDPH

Available at:

https://eziz.org/assets/docs/PVW/I MM-1054 custom.pptx



How Important is HPV Vaccine for Preteens and Teens? Ask Kristen's Dad.

COPH

Our daughter Kristen enjoyed a normal, happy childhood. She was a good student, played rugby, cello and guitar. Her life was filled with promise. She graduated from college with a successful career path before her. Then tragedy struck. She was diagnosed with cervical cancer. Eleven months later she died at the age of 23.

You try to protect your children. You remember the good times. You cherish the memories. You pray it never happens again. It doesn't have to happen. Cervical cancer has one main cause: HPV. That makes it almost 100% preventable. The HPV vaccine could have saved Kristen's life. Protect your children. Vaccinate them.

Kristen passed away from cervical cancer, a cancer caused by human papillomavirus (HPV). HPV is a very common virus that spreads by sexual contact. More than half of men and women will get infected with HPV at some point in their life.but most wort they have it.

HPV infections can cause cervical cancer in women and penile cancer in men. HPV can also cause throat and mouth cancer, anal cancer, and genital warts in both men and women.

But, you can help protect your child from these cancers with the HPV vaccine.

delication was apported by Genet Number H25/CO4022007 from the Centers for Obseau Control and Persenti

<u>IMM-1124</u>



Translated Resources

Adolescent immunization brochures in <u>Spanish</u>, <u>Tigrinya</u> and <u>Somali</u> (Public Health Seattle and ۲ King County)



Dhakhaatiirtu waxay ku taliyeen in tallaalada Tdap, MCV iyo HPV ay yihiin habka ugu muhiimsan ee ilmahaaga jira 11 ilaa 18 sanno lagaga badbaadin karo cuduro culus.

• Tallaalada sabiga ama ilmaha yaryar gaarkood ma jiraan ama shaqeeyaan nolosha oo dhan. Ilmahaaga jira 11 ilaa 18 sanno waxa uu u baahan yahay tallaalo dheeraad ah si uu u sii ahaado mid badbaadsan.

· Tallaalo gaar ah ayaa loo sameeyaa ilmaha da'da roon iyo dadka waaweyn sababta oo ah waxay u badan tahay inay qaadaan cudurada qaarkood. Ilmahaaga jira 11 ilaa 18 lama siin tallaaladan markuu ahaa sabi ama ilmo yar.

 Haddii ilmahaagu caafimaad qabo ama haddii uu si khafiif ah u jirran yahay, tallaaladu waa ammaan waxana ay leevihiin waxtar.

• Tallaalada Tdap, MCV, iyo HPV kuma jiro jelatiinka doofaarka (porcine gelatin).

Maanta dhakhtarka ilmahaaga weydii tallaaladan!



Si aad u heshid macluumaad dheeraad ah oo ku saabsan tallaalada: • La hadal dhakhtarkaaga, kalkaalisada, ama xarunta caafimaadka Waaxda Caafimaadka Dadweynaha — ee Degmada Seattle & King ka wac 206-296-4774

sanno.

Muhiim bay u tahay ilmahaaga in loo sameeyo baadhitaan caafimaad sannad kasta!

Si lagaaga gargaaro inaad heshid dhakhtar, kalkaaliso, ama xarun caafimaad, wac ama boogo:



Public Health Seattle & King County

Waxa lagu heli karaa qaabab beddel ah

Somali Reprinted 2013

Ilmahaaga Jira 11 ilaa 18 Sanno ma ka **Badbaadsan Yahay Cuduro Culus?**



 Cudurka Meningokokal waa caabuq aan inflekshan culus oo keni kara dhaawac ah maskaxda iyo dhimashad. Siitaa haddii la helo daryeel caafimaad, dhaw saacadood ka dib marka la isku arko calaamadaha ugu horeya. Cudurku waxa uu ifdaa qof-ka-qof marka la qufaco, la is dhunkado, ama wax uun lagu adaago afka, sida dhalooyinka biyaha. Oga fasta ayaa uu cudurku ku dhici karaa, laakin qaapaadhka da'da yar ee xidhidh soke wada leh, sida marka ay ciyaarayaan isboorti ama marka ay ku wada nooy lyhiin qolloka uudurkani ku dhaco. Tallaalka MCV waxa uu ka hortagaa cudurka meningokokal. Ohakhaatiirtu waxay ku taliyeen 2 qaadasho da'a 11 sanno. Weydii dhakharka macluumaad ku saabsan tallaalka MCV oo la siiyo ilmahaaga! 	<text><list-item><list-item><section-header><text></text></section-header></list-item></list-item></text>
	ama inflekshan culus oo keni kara dhaawac ah maskaxda iyo dhimashad. • Xiitaa haddii la helo daryeel caafimaad, dhimashadu waxay ku dhici karta gudaha dhawr saacadood ka dlb marka la isku arko calaamadaha ugu horeeya. • Cudurku waxa uu fidaa qof-ka-qof marka la qufaco, la is dhunkado, ama wax uun lagu wadaago afka, sida dhalooyinka biyaha. • Qof kasta ayaa uu cudurku ku dhici karaa, laakiin qaangaadhka da'da yar ee xidhiidh soke wada leh, sida dhalooyinka biyaha. • Qof kasta ayaa uu cudurku ku dhici karaa, laakiin qaangaadhka da'da yar ee xidhiidh soke wada leh, sida dhanka ay ciyaarayaan isboorti ama marka ay ku wada nool yihiin qollolka la wada seexdo ee koleejka, ayaa u badan in cudurkani ku dhaco. Tallaalka MCV waxa uu ka hortagaa cudurka uu kabao. • Dhakhaatiirtu waxay ku taliyeen 2 qaadasho oo ah MCV in la siiyo caruurta, laga bilaabo da'da 11 sanno.

Resource Guide

Preteen/Adolescent Vaccine Resources

Adolescent Vaccination.org

Communicating With Vaccine Hesitant Families Proven Tools & Strategies

Teen - HealthyChildren.org

IVS Home Page - Institute for Vaccine Safety

HPV Resources

Announcement Approach For Increasing HPV Vaccination flyer- HPVIQ.org

HPV IQ Home

HPV (Human Papillomavirus) – NFID

Steps for Increasing HPV Vaccination in Practice- American Cancer Society

Talking to Parents About Infant Vaccines and HPV Vaccines- CDC

<u>Tips and Tools for Improving HPV</u> <u>Vaccination – eziz.org</u>

Meningococcal Resources

Meningococcal Disease in Preteens, Teens & Young Adults - HealthyChildren.org

Meningococcal Call to Actionadolescentvaccination.org

Meningitis Prevention- Help Fight Meningitis

Meningitis Angels - Home

Resource Library – NFID

Meningococcal Vaccine Toolkit - Immunize Kansas Coalition

National Meningitis Association

<u>Serogroup B Meningococcal (MenB) Vaccines –</u> <u>eziz.org</u>

CDPH

Misinformation Resources

- Vaccine Safety: Answers to Parents' Top Questions webpage (CDPH, <u>English</u> | <u>Spanish</u>
 <u>Ukrainian</u>)
- HPV Vaccination: Just the Facts flyer (American Cancer Society, for parents <u>English</u> | <u>Spanish</u>)
- HPV Vaccination: Just the Facts flyer (American Cancer Society, for providers)
- <u>FAQs on Kids Vaccines</u> video (American Academy of Pediatrics)
- Vaccination Communication: Inoculating Against Misinformation webinar (California Immunization Coalition & San Diego PATH)



Thanks and Appreciation

Jane Grey, MPH Health Educator, Information & Education Section

Volunteer, Intern, & Professionals (VIP) Program Coordinator Immunization Branch

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Quality Management

Karina Negrete, Population Health Specialist Quality Department



Implicit Bias

The attitudes or stereotypes that affect our understanding, actions, and decisions in an **unconscious manner**

Implicit Biases are a thumbprint of the culture on our minds

 Negative implicit bias impacts patient health outcomes negatively:
 One study found a significant increase in hypertension among African American men (ages 30-50) correlated to implicit anti-Black bias on behalf of the patient



Centers for Disease Control and Prevention. (2016). What is Health Literacy. <u>https://www.cdc.gov/healthliteracy/learn/index.html</u>

Member Access & Appointment Waiting Time Standards

Appointment Time	Standard Time Frame
Non-urgent Primary Care Appointment	Appointment within 10 business days from request
Non-urgent Specialty Appointment	Appointment within 15 business days from request
Non-urgent OB/GYN Specialty Care Appointment	Appointment within 15 business days from request
Non-urgent OB/GYN Primary Care Appointment	Appointment within 10 business days from request
Non-urgent Mental Health (non-psychiatry) Outpatient Services Appointment	Appointment within 10 business days from request
Non-urgent Ancillary Services Appointment (for diagnosis or treatment)	Appointment within 15 business days from request
Urgent Care Appointment	Within 48 hours for services that do not require prior approval
	Within 96 hours for services that do require prior approval
Emergency Care	Immediately
+Primary Care Triage and Screening	Within 30 minutes
Mental Health Care Triage and Screening	Within 30 minutes
Wait Time in Office	Within 30 minutes
After Hours Care	24 hours a day
Telephone Access	24 hours a day



Preventive Services & Early, Periodic Screening, Diagnosis and Testing (EPSDT)

CenCal Health PCPs are required to ensure the provision of all screening, preventive and medically necessary diagnostic and treatment services for Members under 21 years of age required under the Early and Periodic Screen, Diagnosis and Treatment (EPSDT) benefit described in Title 42 of the United States Code section 1396d(r) and W&I Code section 14132(v).

The benefits covered under EPSDT are key to ensuring children and youth receive:

- Appropriate preventive medical
- Dental
- Vision
- Hearing
- Mental health, substance use disorder
- Developmental and specialty services
- Medically necessary services to address any defects, illnesses or conditions identified.



<u>Click here to download</u> the Medi-Cal for Kids & Teens Provider Training, scan this QR code or go to <u>cencalhealth.org/providers/provider-training-resources/</u>

American Academy of Pediatrics Preventive Care/Periodicity Schedule <u>www.aap.org/periodicityschedule</u>

Vaccines for Children & Declinations Process

- Vaccines for Children (VFC) is a federally funded program that provides free vaccines for eligible children aged 18 or younger (including all Medi-Cal Eligible children age 18 or younger) and distributes immunization updates and relation information to participating providers.
- CenCal Health encourages all providers who see members aged 18 or younger to enroll as a VFC participating provider to improve access to immunizations.
- Providers that are enrolled in the VFC program have access to all vaccines recommended by the Advisory Committee on Immunization Practices (ACIP).
- Providers that would like to enroll in the VFC program may do so through eziz.org. CenCal Health providers may also contact the Provider Relations department at <u>psrgroup@cenaclhealth.org</u> for support in enrolling in the VFC program.
- When providing vaccines to children, appropriate medical documentation protocol should be followed. If any vaccines are refused, documentation must be entered in the Member's Medical Record which indicates the services were advised, and the Member's (if an emancipated minor), or the parent(s) or guardian of the Member's voluntary refusal of those services.



CenCal Health's Immunizations Rates

Using gaps in care data

Immunizations rates have collectively declined over the last year in both Santa Barbara and San Luis Obispo Counties

Measure	CenCal Members in Measure	Rate Ending Feb 2023	Rate Ending Jan 2024	Rate Difference
Immunizations for Adolescents - Combination 2	4,536	46.94%	42.39%	-4.55
Immunizations for Adolescents - HPV	4,536	49.80%	44.91%	-4.89
Immunizations for Adolescents - Meningococcal	4,536	83.14%	81.28%	-1.86
Immunizations for Adolescents - Tdap	4,536	91.01%	89.84%	-1.17



Quality Care Incentive Program (QCIP)

QCIP is CenCal Health's pay-for-performance program that is designed to support Primary Care Providers (PCPs) in ensuring members receive quality of care.

Designed to encourage increased utilization of evidence-based treatment, screening, and preventative health services.

QCIP reflects the National Committee for Quality Assurance (NCQA) industrystandard measurement specifications.

There are 6 categories of care evenly distributed amongst adult and pediatric members: Women's Health, Pediatric Care, Behavioral Health, Respiratory Care, Cardiac Care and Diabetes Care

Includes priority measures which are incentivized and informational measures that are not incentivized but rates are monitored



Quality Care Incentive Program

Immunizations including HPV are an incentivized measure. PCPs can identify members due for immunizations by downloading a Gap in Care report within the QCIP performance dashboard located in the Provider Portal.

Measure Name	Summary	Codes
Immunizations for Adolescents – HPV Priority Measure beginning Q2-2024	Percentage of adolescents who have received at least 2 HPV vaccines before their 13th birthday.	<u>CPT:</u> HPV 90649, 90650, 90651
Immunizations for Adolescents – Combination 2 Transitioning to Information Only Measure starting Q2-2024	Percentage of adolescents who have received at least 1 Tdap, 1 Meningococcal, and at least 2 human papillomavirus (HPV) vaccines before their 13th birthday	<u>CPT:</u> MENING 90734, 90619, 90733 TDAP 90715 HPV 90649, 90650, 90651
Immunizations for Adolescents- Meningococcal Information Only Measure	Percentage of adolescents who have received at least 1 Meningococcal vaccine before their 13th birthday.	<u>CPT:</u> MENING 90734, 90619, 90733



Quality Care Incentive Program- Resources

Website Resource: <u>www.cencalhealth.org/providers/quality-of-</u> <u>care/quality-care-incentive-program/</u>

List of measures: <u>https://www.cencalhealth.org/wp-</u> <u>content/uploads/2023/04/List-of-measures.pdf</u>

Email Population Health: <u>qcip@cencalhealth.org</u>



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FAQ

This Section	Quality Care Incentive Program				
roviders	CenCal	Health's Quality Care Incentive	e Program (QCIP) identif	ies members who are	
Quality of Care	due for clinically recommended services to help Primary Care Providers continue providing high quality health care for members. Providers can contact CenCal Heath's Population Health Department for more information at: gcip@cencalhealth.org				
Quality Program					
Quality Care Incentive Program	The Quality Care Incentive Program Protocols are available to providers here.				
PERFORMANCE & FINANCIAL REPO	DRTING	CATEGORIES OF CARE	QCIP MEASURES	RESOURCES	

Quality Care Incentive Program performance reporting occurs on a monthly basis for all PCPs. Reporting is available to PCPs via the **Provider Portal** in the Quality Care Incentive Program module. Quality Care Incentive Program Performance reporting is broken up into three sections: the Quality Care Incentive Program Dashboard, the Quality Care Incentive Program Performance Overview, and the Quality Care Incentive Program Financial Overview.

<u>The Quality Care Incentive Program Dashboard</u>

A snapshot trended view of both a PCP's overall program performance and their overall financial performance.

The Quality Care Incentive Program Performance Overview

A display of quality scoring for each PCP's membership including:

- A PCP's trended overall quality performance
- A PCP's quality performance score by month
- A PCP's quality performance score by measure and measure categories
- A PCP's combined quality score for all measures
- Member's due for various aspects of care

Health Education Resources

Zena Chafi-Aldwaik, MPH, CHES Health Promotion Educator, Quality Department



Health Education Resources

Resources and Support for Providers

- CenCal Health can assist you with developing and delivering culturally and linguistically appropriate health education materials and interventions for your patients.
- Can provide education, training, and program resources to assist in the delivery of health education services for your patients.

Resources for CenCal Health Members

- CenCal Health members can be referred to the Health Education Request Line at (800) 421-2560 ext. 3126 or to their Member Portal account to request specific materials or other health education needs from CenCal Health.
- Online library of patient education materials are available to members at no cost, in English and Spanish, on the Health and Wellness section of our website.
- CenCal Health members can also access evidence-based self-management tools on our website for the management of conditions or behaviors. These self-management tools are interactive resources that allow members to determine risk factors, provide guidance on health issues, recommend ways to improve health or support reducing risk or maintaining low risk.



Health Education Resources (cont.)

- CenCal Health can provide:
 - o Online Health Education Library
 - Provider Support
 - KnowMore: HPV Vaccine
 - And more!
- Preteen Vaccine Printer Friendly Handouts coming soon!

For Health Education resources, please contact the Request Line at 1-800-421-2560 ext. 3126 or email healtheducation@cencalhealth.org

Know More: HPV ECCEnCalHEALTH® Local. Quality. Healthcare.

Learn why the HPV vaccine is important

Open the camera on your phone
 Point the camera at the QR code
 Tap on the pop-up and watch

Video Link: bit.ly/CenCalHPVs





https://www.cencalhealth.org/health-and-wellness/

Transportation Benefits: Ventura Transit System (VTS)

- Non-Medical Transportation (NMT): For members who are ambulatory needing transportation for medically covered services.
- Non-Emergency Medical Transportation (NEMT): For members who are non ambulatory needing transportation for medically covered services. Via wheelchair, gurney, ambulance, air.

• Requires a Physician Certification Statement (PCS) Form and a Prior Authorization.





W 3

www.cencalhealth.org/providers/authorizations



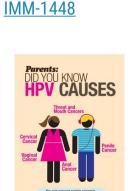
Free Preteen Vaccine **Materials**

- Posters
- Flyers
- HPV Appointment **Reminder Cards**
- Materials available in **English and Spanish**



IMM-1054





Protect Your Preteen/Teen

with Vaccines rotect them from serious diseases including HPV ngitis, tetanus, whooping cough, flu, and COVID-1

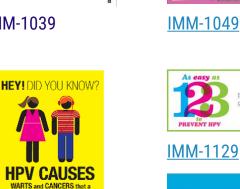


IMM-1117



IMM-1039

IMM-1205





An Ounce of **Prevention:**





IMM-1048

Submit order form to (805)681-4069 (fax) or email to phdiz@sbcphd.org



Please call the Santa Barbara County Immunization Main Line at (805) 346-8420 for additional questions or resources

A > Providers > Provider Training and Resources > Provider Training Library

In This Section

Providers

> Provider Training and Resources

Provider Resources

Provider Training Library

Our online content library includes a variety of microlearning videos on a wide variety of business topics and materials. These training resources are focused on supporting provider staff on a variety of subjects designed to enhance the quality of care and services our members receive.

ACEs Aware Training & Resources

Educational Webinars for Providers

If you are interested in adding this service to your practice, please attend the ACEs Aware training

CenCal Health will also need providers to attest to completing the training for trauma and trauma-informed care

Alcohol Misuse Resources

- NIH Clinician's Guide Online Training: Helping Patients Who Drink Too Much
- AHRQ Alcohol Misuse Screening and Counseling
- The AUDIT and Alcohol Use Disorder Identification Test

Provider Training Library

Asthma Management

Reference our Health and Wellness section of the website and learn more about asthma lung function changes, factors impacting asthma control, medications to prevent & treat asthma attacks, and ways to monitor lung function.

- Asthma Management Training Video & Presentation Slides
- Asthma Action Plan Training Video
- CenCal Health Asthma Action Plan Handout
- Asthma Management Academy (AsMA) Training hosted by CDPH



Thank

<u>cencalhealth.org/providers/provider-</u> <u>training-resources/provider-training-library/</u>



